



Better informed means better care

Dorset Care Record brings all your health details together so medical and social care staff **can give you the best possible care**

Alerts in the DCR



For more information please visit:
news.dorsetcouncil.gov.uk/dcr-staff-area

Alerts

The **Partners** contributing Alerts information in the **DCR** are

- **Dorset Council** for Adults data. Examples include potential injury risk from home environment, adults warning, missing persons, Trading Standards - client susceptible/subject to financial abuse, safeguarding alerts, firearms, history of violence from service user, risk of injury from animals/pets.
- **Bournemouth Christchurch Poole Council** – **pending** for Adults data and social care
- **Dorset County Hospital** – Examples include medical conditions including possible cases of tuberculosis and previous pressure ulcer alerts, Munchausen syndrome and mental disorders, child safeguarding and social alerts, such as patient notes, armed forces information and patients who have multiple aliases.
- **Dorset HealthCare Community**
- **NHS Dorset/GPs**
- **Community Substance Misuse Services** – known as Reach across the DC area and With Are With You, or simply With You, across the BCP area – **pending for Summer 2024**. Examples include alcohol dependent, at risk of harm from others/vulnerable person, Hepatitis C Positive, known alcohol related liver disease, known engagement with mental health services, known intravenous drug user, known victim of domestic abuse, prescribed opiate substitute therapy, risk of harm to others, risk of harm to self, risk to children.

Where to find Alerts in the DCR - Please note the same Alerts information may be displayed in multiple places in the DCR for ease of use.

Alerts from DC, BCP, DCH, DHC, GPs, Community Substance Misuse Services



- 1 The **Person Demographics Banner** at the top of the patient's record will display one of the following badges to tell you if there are any Alerts in the **Problem List** tab from **Dorset County Hospital, Dorset Council** and from the Summer of 2024 from the **Community Substance Misuse Services (Reach in Dorset and With You in BCP)**:

KNOWN ALERTS

ALERTS NOT RECORDED

NO KNOWN ALERTS

The badge will remain visible in the patient banner as you navigate between the tabs.

- 2 For more information, go to the **Problem List** tab directly or
- Click on the badge to expand the banner
 - Click on **more...**
 - Click on **Go to Full Summary** and it will take you to the **Problem List Tab**.

3 Summary tab

- on the front screen (showing Active Alerts and All Alerts when maximised) - same data as on the **Problem List** tab.
- under **Community** (Problems and Issues) - Alerts data from **Dorset HealthCare**
- under **Primary Care** (Problems and Issues) - Alerts data from **NHS Dorset/GPs**.

4 Social care tab – with alerts from social care settings – DC and BCP.

CHAMPION, Trevor (Mr)
 BORN 04-May-1967 (56y) GENDER Male
 ADDRESS (3) County Ho ILLIAMS AVEN... HOME -
 NHS Number 491 167 7333 PDS 4911677333
 GP PRACTICE CA HEALTH GROUP PRACT
 KNOWN ALERTS

Summary Problem List Patient Task List Medications Viewer my Dorset Care Record Social Care

Documents
 Showing All Mark All As Read
 Group By Category Sort By Date

Summary
 Additional Details
 my Dorset Care Record Invitation
 Circle of Care
 Collaborative Worklists
 Goals and Actions
 Send Citizen Feedback
 Relationships and Contacts
 Assessment (9 / 9)
 Community (30 / 30)
 Correspondence (35 / 46)
 Primary Care (20 / 20)

Current Activity Snapshot

Start Date	Type	Facility	Location	Practitioner (Team)
Wed, 01-Sep-2021, 16:28	Emergency	Poole General Hospital	Emergency Department	-
Mon, 21-Mar-2022, 10:00	Acute Inpatient	Poole General Hospital	C2 Ward - POOLE	MR A I SKENE
Wed, 07-Feb-2024, 11:44	Acute Inpatient	Dorset County Hospital	CARDIAC CARE WARD	Dr TIM EDWARDS

History Snapshot (12 months) & Planned Activity

0 Scheduled Appointments	Next Appointment : -
0 Planned Admissions	Next Admission : -
0 Past Appointments	Last Appointment : -
0 Past Admissions	Last Discharged : -
0 Past Emergency/Unplanned Attendances	Last Attendance : -
1 Cancelled and DNA	Last Cancel/DNA : -

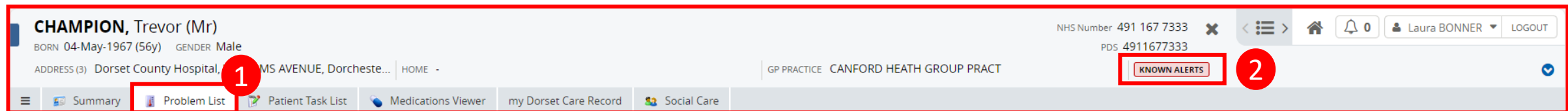
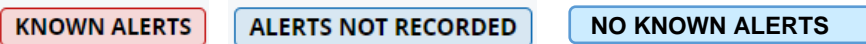
Active Alerts

Recorded On/Onset Date	Alert (Classification)	Details	Recorded In
		Please check the Summary tab for Primary Care (GP) and Community folders	
Wed, 30-Jun-2021	Other Administrative (Other)	-	Dorset Care Record
Wed, 30-Jun-2021	Missing Persons (Other)	-	Mosaic by DC on 30-Jun-2021
Wed, 12-Jul-2023	Allergy To Penicillin (Clinical Awareness)	-	PCS by DCHFT on 12-Jul-2023
Unknown	Other Safety and Security (Safety & Security)	Aggressive goldfish, do not put fingers inside tank	Dorset Care Record

Allergies / Adverse Reactions

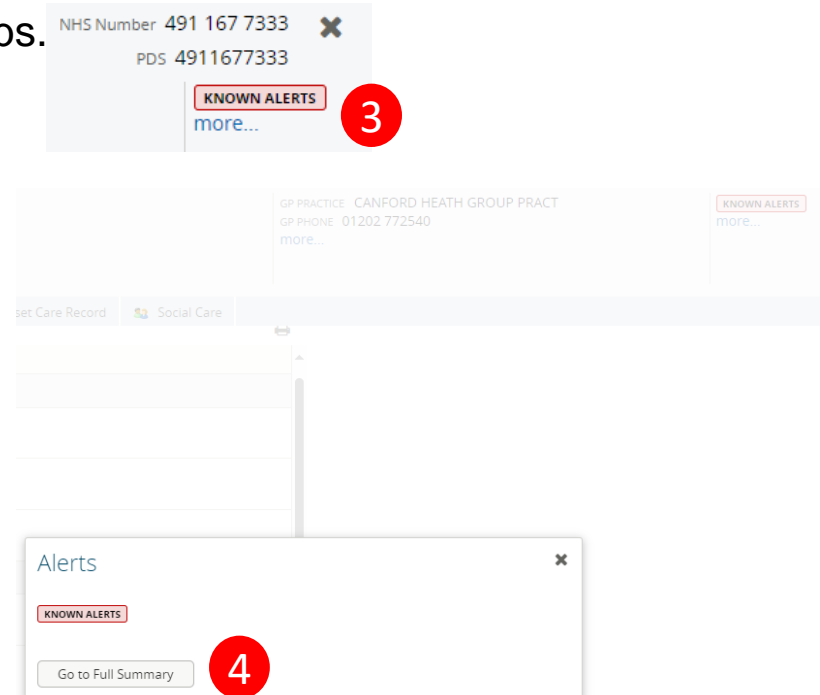
1. Alerts badge in the Person Banner

The **Person Demographics Banner** at the top of the patient's record will display one of the following badges to tell you if there are any Alerts in the **Problem List** tab from **Dorset County Hospital, Dorset Council** and from the Summer of 2024 from the **Community Substance Misuse Services (Reach in Dorset and With You in BCP)**:



The badge will remain visible in the patient banner as you navigate between the tabs.

- 1 For more information on the Alerts, go to the **Problem List** tab directly or
- 2 Click on the badge to expand the banner
- 3 Click on **more...**
- 4 Click on **Go to Full Summary** and it will take you to the **Problem List Tab**.



2. Alerts on the Problem List tab

CHAMPION, Trevor (Mr)
 BORN 04-May-1967 (56y) GENDER Male
 ADDRESS (3) Dorset County Hospital, WILLIAMS AVENUE, Dorcheste... HOME -
 NHS Number 491 167 7333
 PDS 4911677333
 GP PRACTICE CANFORD HEATH GROUP PRACT

Summary **Problem List** Patient Task List Medications Viewer my Dorset Care Record Social Care

EXTERNAL SOURCES (6)

1 Messaged Alerts

Alert	SEVERITY	DESCRIPTION
Allergy To Penicillin ALERT, Date 12-Jul-2023	-	-
Missing Persons ALERT, Date 30-Jun-2021	-	-
Diabetic [CLOSED] [UPDATED] ALERT, Date 05-Apr-2021	-	-

Messaged Allergies And Adverse Reactions

Alert	SEVERITY	DESCRIPTION
No Known Drug Allergies ALLERGY / ADVERSE REACTION, Date Unknown	-	-
Pineapple ALLERGY / ADVERSE REACTION, Date Unknown	-	Hypotension
sertraline [UPDATED] ALLERGY / ADVERSE REACTION, Date Unknown	-	Suicidal Ideation

ALLERGY / ADVERSE REACTION [Show All Closed \(11\)](#)

Alert	CERTAINTY	MANIFESTATIONS	INFORMATION SOURCE
Calpol [HIGH RISK] Trade Product ALLERGIC REACTION, Date 05-Apr-2021	Suspected	Burn of skin - Mild	Patient
Black widow spider venom Animal Material ADVERSE REACTION, Date 17-May-2023	Suspected	Vomiting - Mild	Relative
Calpol Night Substance ALLERGIC REACTION, Since Childhood	Suspected	Sweating - Unknown	Patient

2 ALERT [Show All Closed \(12\)](#)

Alert	CERTAINTY	EXPIRY	INFORMATION SOURCE
Jaws Ⓞ SAFETY & SECURITY, Date Unknown	Certain	-	Relative
Missing Persons (Suspected) Ⓞ OTHER, Date 30-Jun-2021	Suspected	-	Parent

DIAGNOSIS [Show All Closed \(16\)](#)

Alert	CERTAINTY	STATUS	INFORMATION SOURCE
Steroid Induced Type 2 Diabetes			

The **Alerts** in the **Problem List** tab include

- externally messaged alerts from **Dorset Council's Adults data** and **Dorset County Hospital** (and from the summer of 2024 from the **Community Substance Misuse Services**) and
- internally added alerts from within the DCR by staff with relevant access to the **Add Problem** functionality.

Please see the **DCR Problem List – Viewing Problems user guide** for more information on the **Alerts** displayed in the **Problem List** tab.

Example Alerts from Community Misuse Services to show in the DCR from Summer 2024

MOSER, Minnie NHS Number - [X] < ☰ > Home 62 Theresa BARTON LOGOUT

BORN 15-Oct-1978 (45y) GENDER Female DWAHALO 54321

ADDRESS (3) - HOME - GP PRACTICE - **KNOWN ALERTS**

Summary **Problem List** Patient Task List Medications Viewer my Dorset Care Record Social Care

Problems

Please check the Summary tab for Primary Care (GP) and Community folders

Please refer to the additional sources within the External Sources section.

Add Problem ▾

EXTERNAL SOURCES (2) ▾

Messaged Alerts

Known Intravenous Drug User	SEVERITY	DESCRIPTION
ALERT, Date Unknown	-	-
Known Intravenous Drug User CLOSED	SEVERITY	DESCRIPTION
ALERT, Date Unknown	-	-

Messaged Allergies And Adverse Reactions

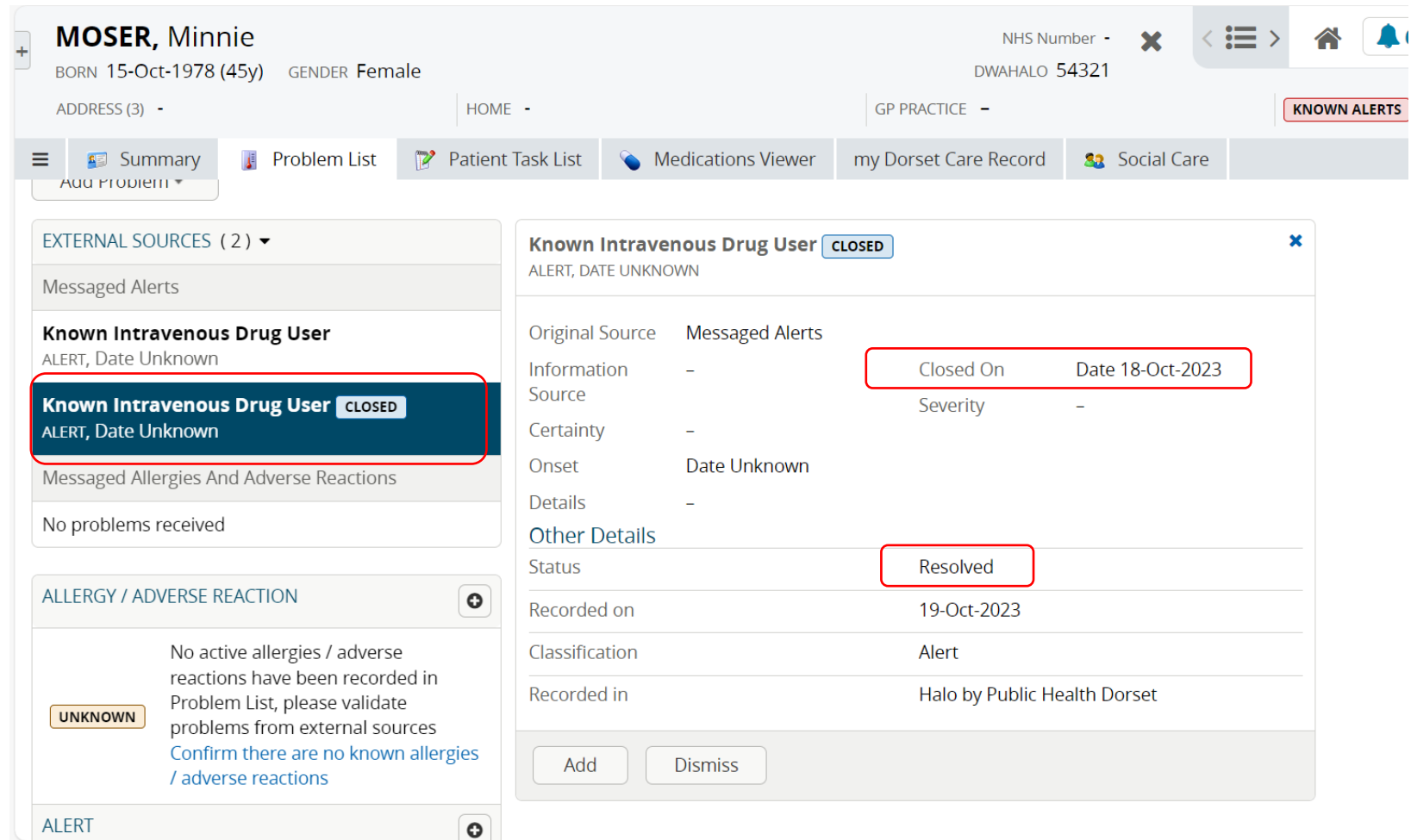
No problems received

Expanding the view of an INACTIVE alert

Expanding the view of an INACTIVE alert will allow additional information to be viewed, for example, the date the alert was closed. **Please note** that there is an inconsistency in the terminology being used for inactive alerts, depending on which part of the DCR is being viewed. Inactive alerts can show as 'Resolved' or 'Inactive'.

In this example, we can see

- the alert is showing as **closed** on the left-hand side,
- the status is showing as **resolved** and
- the '**Closed On**' field is populated with a date.



MOSER, Minnie
 BORN 15-Oct-1978 (45y) GENDER Female
 NHS Number - DWAHALO 54321

ADDRESS (3) - HOME - GP PRACTICE - **KNOWN ALERTS**

Summary Problem List Patient Task List Medications Viewer my Dorset Care Record Social Care

EXTERNAL SOURCES (2)
 Messaged Alerts

Known Intravenous Drug User
 ALERT, Date Unknown

Known Intravenous Drug User **CLOSED**
 ALERT, Date Unknown

Messaged Allergies And Adverse Reactions
 No problems received

ALLERGY / ADVERSE REACTION
 No active allergies / adverse reactions have been recorded in Problem List, please validate problems from external sources
UNKNOWN
[Confirm there are no known allergies / adverse reactions](#)

ALERT

Known Intravenous Drug User **CLOSED**
 ALERT, DATE UNKNOWN

Original Source	Messaged Alerts
Information Source	-
Certainty	-
Onset	Date Unknown
Details	-

Field	Value
Closed On	Date 18-Oct-2023
Severity	-

Other Details

Status	Resolved
Recorded on	19-Oct-2023
Classification	Alert
Recorded in	Halo by Public Health Dorset

Add Dismiss

3. Alerts on the Summary tab Front Screen – same data as on the Problem List tab



Showing Active Alerts (i.e. not finished) on the Front Screen and All Alerts when maximised. To maximise, click on the square button next to the Active Alerts heading. [Active Alerts](#)

CHAMPION, Trevor (Mr)
 BORN 04-May-1967 (56y) GENDER Male
 ADDRESS (3) Dorset County Hospital, WILLIAMS AVENUE, Dorcheste... HOME -
 NHS Number 491 167 7333 PDS 4911677333
 GP PRACTICE CANFORD HEATH GROUP PRACTICE **KNOWN ALERTS**

Summary Problem List Patient Task List Medications Viewer my Dorset Care Record Social Care

Documents
 Showing All Mark All As Read
 Group By Category Sort By Date

- Summary
- Additional Details
- my Dorset Care Record Invitation
- Circle of Care
- Collaborative Worklists
- Goals and Actions
- Send Citizen Feedback
- Relationships and Contacts
- Assessment (9 / 9)
- Community (30 / 30)
- Correspondence (35 / 46)
- Primary Care (20 / 20)

Current Activity Snapshot

Start Date	Type	Facility	Location	Practitioner (Team)
Wed, 01-Sep-2021, 16:28	Emergency	Poole General Hospital	Emergency Department	-
Mon, 21-Mar-2022, 10:00	Acute Inpatient	Poole General Hospital	C2 Ward - POOLE	MR A I SKENE
Wed, 07-Feb-2024, 11:44	Acute Inpatient	Dorset County Hospital	CARDIAC CARE WARD	Dr TIM EDWARDS

History Snapshot (12 months) & Planned Activity

0 Scheduled Appointments	Next Appointment : -
0 Planned Admissions	Next Admission : -
0 Past Appointments	Last Appointment : -
0 Past Admissions	Last Discharged : -
0 Past Emergency/Unplanned Attendances	Last Attendance : -
1 Cancelled and DNA	Last Cancel/DNA : -

Active Alerts

Recorded On/Onset Date	Alert (Classification)	Details	Recorded In
	<div style="border: 1px solid #add8e6; padding: 5px; display: inline-block;"> Please check the Summary tab for Primary Care (GP) and Community folders </div>		
Wed, 30-Jun-2021	Other Administrative (Other)	-	Dorset Care Record
Wed, 30-Jun-2021	Missing Persons (Other)	-	Mosaic by DC on 30-Jun-2021
Wed, 12-Jul-2023	Allergy To Penicillin (Clinical Awareness)	-	PCS by DCHFT on 12-Jul-2023
Unknown	Other Safety and Security (Safety & Security)	Aggressive goldfish, do not put fingers inside tank	Dorset Care Record

Example Active Alert from Community Misuse Services to show in the DCR from Summer 2024

MOSER, Minnie
 BORN 15-Oct-1978 (45y) GENDER Female
 ADDRESS (3) - HOME - GP PRACTICE -

NHS Number - **DWAHALO 54321**

62 notifications Theresa BARTON LOGOUT

KNOWN ALERTS

Documents

Showing All Mark All As Read

Group By Category Sort By Date

Summary

- Additional Details
- my Dorset Care Record Invitation
- Circle of Care
- Collaborative Worklists
- Goals and Actions
- Send Citizen Feedback
- Relationships and Contacts

There are no items to display

Current Activity Snapshot

No Known Current Activity for this Person

History Snapshot (12 months) & Planned Activity

0 Scheduled Appointments	Next Appointment : -
0 Planned Admissions	Next Admission : -
0 Past Appointments	Last Appointment : -
0 Past Admissions	Last Discharged : -
0 Past Emergency/Unplanned Attendances	Last Attendance : -
0 Cancelled and DNA	Last Cancel/DNA : -

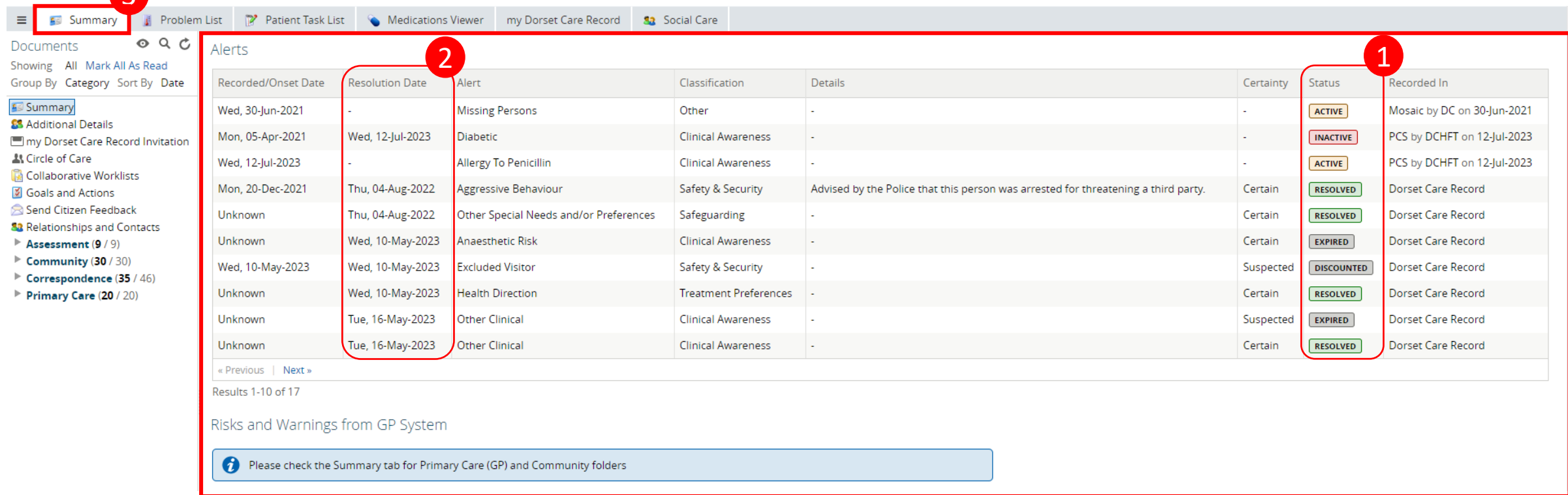
Active Alerts

Recorded On/Onset Date	Alert (Classification)	Details	Recorded In
	<div style="display: flex; align-items: center;"> i Please check the Summary tab for Primary Care (GP) and Community folders </div>		
-	Known Intravenous Drug User (Alert)	-	Halo by Public Health Dorset on 16-Oct-2023

Summary tab – Maximised View of Alerts

- 1 Showing All Alerts (including inactive) when maximised – To get this view, click on the maximising square button next to the Active Alerts heading. [Active Alerts](#)
- 2 Any inactive alerts will also show a resolution date.

3



Alerts

Recorded/Onset Date	Resolution Date	Alert	Classification	Details	Certainty	Status	Recorded In
Wed, 30-Jun-2021	-	Missing Persons	Other	-	-	ACTIVE	Mosaic by DC on 30-Jun-2021
Mon, 05-Apr-2021	Wed, 12-Jul-2023	Diabetic	Clinical Awareness	-	-	INACTIVE	PCS by DCHFT on 12-Jul-2023
Wed, 12-Jul-2023	-	Allergy To Penicillin	Clinical Awareness	-	-	ACTIVE	PCS by DCHFT on 12-Jul-2023
Mon, 20-Dec-2021	Thu, 04-Aug-2022	Aggressive Behaviour	Safety & Security	Advised by the Police that this person was arrested for threatening a third party.	Certain	RESOLVED	Dorset Care Record
Unknown	Thu, 04-Aug-2022	Other Special Needs and/or Preferences	Safeguarding	-	Certain	RESOLVED	Dorset Care Record
Unknown	Wed, 10-May-2023	Anaesthetic Risk	Clinical Awareness	-	Certain	EXPIRED	Dorset Care Record
Wed, 10-May-2023	Wed, 10-May-2023	Excluded Visitor	Safety & Security	-	Suspected	DISCOUNTED	Dorset Care Record
Unknown	Wed, 10-May-2023	Health Direction	Treatment Preferences	-	Certain	RESOLVED	Dorset Care Record
Unknown	Tue, 16-May-2023	Other Clinical	Clinical Awareness	-	Suspected	EXPIRED	Dorset Care Record
Unknown	Tue, 16-May-2023	Other Clinical	Clinical Awareness	-	Certain	RESOLVED	Dorset Care Record

« Previous | Next »

Results 1-10 of 17

Risks and Warnings from GP System

Please check the Summary tab for Primary Care (GP) and Community folders

- 2 To return to the Summary tab front screen, click on the tab again.

Example Maximised Alerts from Community Misuse Services to show in the DCR from Summer 2024

MOSER, Minnie
 BORN 15-Oct-1978 (45y) GENDER Female
 ADDRESS (3) - HOME - GP PRACTICE -

NHS Number - X
 DWAHALO 54321

62
 Theresa BARTON
 LOGOUT

KNOWN ALERTS

Documents

Showing All [Mark All As Read](#)

Group By Category Sort By Date

- Summary
- Additional Details
- my Dorset Care Record Invitation
- Circle of Care
- Collaborative Worklists
- Goals and Actions
- Send Citizen Feedback
- Relationships and Contacts

There are no items to display

Alerts

Recorded/Onset Date	Resolution Date	Alert	Classification	Details	Certainty	Status	Recorded In
-	-	Known Intravenous Drug User	Alert	-	-	ACTIVE	Halo by Public Health Dorset on 16-Oct-2023
-	Wed, 18-Oct-2023	Known Intravenous Drug User	Alert	-	-	RESOLVED	Halo by Public Health Dorset on 19-Oct-2023

Results 1-2

Risks and Warnings from GP System

i Please check the Summary tab for Primary Care (GP) and Community folders

Alerts from Dorset HealthCare Community on the Summary tab under Community (Problems and Issues)



CHAMPION, Trevor (Mr)
BORN 04-May-1967 (56y) GENDER Male
ADDRESS (3) Dorset County Hospital, WILLIAMS AVENUE, Dorcheste... | HOME -

Summary Problem List Patient Task List Medications Viewer my Dorset Care Rec

Documents
Showing All Mark All As Read
Group By Category Sort By Date

- Summary
- Additional Details
- my Dorset Care Record Invitation
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- Collaborative Worklists
- Goals and Actions
- Send Citizen Feedback
- Relationships and Contacts
- Assessment (9 / 9)
- Community (29 / 30)**
 - CHIS MID ESSEX (6 / 6)
 - Dorset Community 3 (6 / 6)
 - East Adults SALT Demo (6 / 6)
 - Weldmar Hospice Care Trust (6 / 6)
 - Wessex Cancer alliance demo
 - Summary Views
 - Referrals
 - Problems and Issues
 - Observations
 - Immunisations
 - Encounters
- Correspondence (35 / 46)
- Primary Care (20 / 20)

Problems and Issues

Section includes problem and summary items.

Active Problems and Issues

All relevant items
Items excluded due to confidentiality and/or patient preferences
No 'Active Problems and Issues' data is recorded for this patient.

Major Inactive Problems and Issues

All relevant items
Items excluded due to confidentiality and/or patient preferences
No 'Major Inactive Problems and Issues' data is recorded for this patient.

Other Inactive Problems and Issues

All relevant items
Items excluded due to confidentiality and/or patient preferences
No 'Other Inactive Problems and Issues' data is recorded for this patient.

Alerts from NHS Dorset/GPs on the Summary tab under Primary Care (Problems and Issues)



CHAMPION, Trevor (Mr)
 BORN 04-May-1967 (56y) GENDER Male
 ADDRESS (3) Dorset County Hospital, WILLIAMS AVENUE, Dorcheste... HOME -
 GP PRACTICE CANFORD HEATH GROUP PRACT

NHS Number 491 167 7333
 PDS 4911677333
 Laura BONNER LOGOUT

Summary Problem List Patient Task List Medications Viewer my Dorset Care Record Social Care

Documents
 Showing All Mark All As Read
 Group By Category Sort By Date

- Summary
- Additional Details
- my Dorset Care Record Invitation
- Circle of Care
- Collaborative Worklists
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- Assessment (9 / 9)
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- Correspondence (35 / 46)
- Primary Care (19 / 20)
 - CHIS MID ESSEX (10 / 10)
 - NHS Dorset (Training) GP Pract
 - Summary Views
 - Referrals
 - Problems and Issues**
 - Observations
 - Medications
 - Immunisations
 - Encounters
 - Clinical Items
 - Allergies & Adverse React
 - Administrative Items

Problems and Issues

Section includes problem and summary items.

Active Problems and Issues

All relevant items

Items excluded due to confidentiality and/or patient preferences

Start Date	Entry	Significance	Details
12 Dec 2023	Type II diabetes mellitus (X40J5)	Major Episode	Changed diagnoses to Type 2.
12 Dec 2023	Other specified diabetes mellitus with multiple comps (C108y)	Major Episode	Other complications include Coeliac and asthma.
04 Nov 2022	Unspecified bipolar affective disorder, in full remission (E1176)	Major Episode	Diagnosed at consultation and patient now recovered.
04 Nov 2022	Unspecified bipolar affective disorder, in full remission (E1176)	Major Episode	Diagnosed today
01 Nov 2022	Painful respiration [D] (XaBty)	Minor Episode	Painful when breathing in chest and upper body
03 Aug 2018	Issue of palliative care anticipatory medication box (XaPmq)	Major	
11 Jan 2016	Admission avoidance care started (XaYD1)	Major	
04 Jan 2016	Clinical management plan (XaJYd)	Major Episode	Current management: Escalation plans: Will require assessment and appropriate clinical decision depending on presentation.
27 Nov 2015	Issue of palliative care anticipatory medication box (XaPmq)	Major	
21 Oct 2014	Has anticipatory care plan (XaY56)	Major Episode	

Major Inactive Problems and Issues

All relevant items

Items excluded due to confidentiality and/or patient preferences

No 'Major Inactive Problems and Issues' data is recorded for this patient.

Other Inactive Problems and Issues

All relevant items

Items excluded due to confidentiality and/or patient preferences

Start Date	End Date	Entry	Significance	Details
01 Apr 2022	29 Apr 2022	HbA1c level (DCCT aligned) (XaERp)	Minor Episode	
22 Apr 2021	20 May 2021	Sinus headache (1B1G0)	Minor Episode	

For the current GP practice, please ensure to select from the list the GP Practice listed in the Person banner.

4. Alerts from Social care settings

Summary
Problem List
Patient Task List
Medications Viewer
my Dorset Care Record
Social Care

This tab only includes Social Care information, there may be further information in the rest of the record.

Alerts (Active)

Recorded On/Onset Date	Alert (Classification)	Details	Recorded In
Wed, 30-Jun-2021	Missing Persons		Mosaic by DC on 30-Jun-2021

Referrals (12 months)

No Current Referrals for this Person from Social Care settings

Care Packages (Active)

Category	Type	Status	Start Date	End Date	Provider	Provider Contact Number	Recorded In
CIN - Other Family Support Services	Domiciliary Care	ACTIVE	01-May-2023	-	Apex Care (Dorchester)	-	Mosaic by BCP on 14-Jul-2023

Relationships (Active)

Name	Team/Organisation	Relationship	Contact Numbers	Email	Recorded In
-	team-no names or surname	relDescription	t:060408500 m:02865741385035	email@test.com	Mosaic by DC on 16-Oct-2023



Access further **support and information** from
<https://news.dorsetcouncil.gov.uk/dcr-staff-area/learning-resources/>



Disclaimer

The screenshots in this training guide are taken from a test system and as such may vary slightly to the live DCR system.

Screenshots in this training guide do not contain any real patient data.

Data provided by source systems is read-only in DCR. There are various level of restrictions and sensitivities being applied within the Partner's systems, and the DCR respects and displays the data as provided by the Partners.

The information contained within the NHS Dorset system (the Spine) is the overriding system for updating demographics.