



Better informed means better care

Dorset Care Record brings all your health details together so medical and social care staff **can give you the best possible care**

Encounters in the DCR



For more information please visit:
news.dorsetcouncil.gov.uk/dcr-staff-area

Encounters

The **Partners** contributing encounters information are

- Dorset County Hospital
- University Hospitals Dorset
- Dorset HealthCare - Community and Mental Health
- NHS Dorset/GPs
- Community Substance Misuse Services – Reach (DC area) and With you (BCP area)

The encounters information is located on the **Summary tab** in the **DCR**

- 1 On the Summary Front Screen under Current Activity Snapshot and History Snapshot (12 months) & Planned Activity
- 2 Under Primary Care
- 3 Under Community

CHAMPION, Trevor (Mr)
 BORN 04-May-1967 (56y) GENDER Male
 ADDRESS (B) Dorset County Hospital, WILLIAMS AVENUE, Dorcheste... HOME -
 GP PRACTICE CANFORD HEATH GROUP PRACT

NHS Number 491 167 7333
 PDS 4911677333

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 Correspondence (35 / 46)
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Current Activity Snapshot

Start Date	Type	Facility	Location	Practitioner (Team)
Wed, 01-Sep-2021, 16:28	Emergency	Poole General Hospital	Emergency Department	-
Mon, 21-Mar-2022, 10:00	Acute Inpatient	Poole General Hospital	C2 Ward - POOLE	MR A I SKENE
Wed, 07-Feb-2024, 11:44	Acute Inpatient	Dorset County Hospital	CARDIAC CARE WARD	Dr TIM EDWARDS

History Snapshot (12 months) & Planned Activity

- 0 Scheduled Appointments
- 0 Planned Admissions
- 0 Past Appointments
- 0 Past Admissions
- 0 Past Emergency/Unplanned Attendances
- 1 Cancelled and DNA

Active Alerts

Recorded On/Onset Date	Alert (Classification)	Details	Recorded In
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1. Encounters from the acutes, DHC Mental Health and Community Substance Misuse Services on the Summary Front Screen

The Current Activity Snapshot and the History Snapshot (12 months) & Planned Activity provide an overview of the patient's encounters, including the acute hospital admissions and appointments for inpatient/outpatient/emergency department, and DHC enhanced appointment information.

CHAMPION, Trevor (Mr)
 BORN 04-May-1967 (56y) GENDER Male
 ADDRESS (3) Dorset County Hospital, WILLIA... HOME -

You last logged in 10-Apr-2024 13:56 67 7333 ✕
 PDS 4911677333

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Current Activity Snapshot

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Wed, 01-Sep-2021, 16:28	Emergency	Poole General Hospital	Emergency Department	-
Mon, 21-Mar-2022, 10:00	Acute Inpatient	Poole General Hospital	C2 Ward - POOLE	MR A I SKENE
Wed, 07-Feb-2024, 11:44	Acute Inpatient	Dorset County Hospital	CARDIAC CARE WARD	Dr TIM EDWARDS

History Snapshot (12 months) & Planned Activity

- 0 Scheduled Appointments** Next Appointment : -
- 0 Planned Admissions** Next Admission : -
- 0 Past Appointments** Last Appointment : -
- 0 Past Admissions** Last Discharged : -
- 0 Past Emergency/Unplanned Attendances** Last Attendance : -
- 1 Cancelled and DNA** Last Cancel/DNA : -

Active Alerts

Encounters on the Summary Front Screen – Expanded view

The maximise square button provides you with interactivity and is an enabler for further information. Clicking on either of the maximise buttons next to Current or History both take you to the same page where the Current, Future and Past activity is altogether shown.

Current Activity Snapshot
History Snapshot (12 months) & Planned Activity

Start Date	Type	Facility	Location	Practitioner (Team)	
					0 Scheduled Appointments No
					0 Planned Admissions

Seeing these encounters makes it much easier and quicker to find where the patient is and/or their status.

The encounters history will also help you identify a patient who frequently visits for support and care services.

CHAMPION, Trevor (Mr)
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Current Activity

Start Date	Visit Type	Status	Visit Reason	Practitioner (Team)	Specialty	Location	Facility	Referred By	Recorded In
Wed, 01-Sep-2021, 16:28	Emergency	ARRIVED	chest pains	-	Accident & Emergency	Emergency Department	Poole General Hospital	-	Symphony by PHFT
Mon, 21-Mar-2022, 10:00	Acute Inpatient	ADMITTED	-	MR A I SKENE	Colorectal Surgery	C2 Ward - POOLE	Poole General Hospital	ABBOTSBURY ROAD POOLED LIST	CaMIS by RBCHFT
Wed, 07-Feb-2024, 11:44	Acute Inpatient	ADMITTED	-	Dr TIM EDWARDS	Cardiology	CARDIAC CARE WARD	Dorset County Hospital	-	PCS by DCHFT

Results 1-3

Future Activity

Start Date	Visit Type	Status	Visit Reason	Practitioner (Team)	Specialty	Location	Facility	Referred By	Recorded In
-	Preadmission	CANCELLED	-	-	-	-	Dorset County Hospital	-	PCS by DCHFT

Results 1-1

Past Activity

Start Date	End Date	Visit Type	Status	Outcome	Visit Reason	Practitioner (Team)	Specialty	Location	Facility	Referred By	Recorded In
Tue, 31-Jan-2023, 11:00	Mon, 06-Mar-2023, 13:19	Emergency Department	DEPARTED	Treatment complete	Flank pain	-	Accident & Emergency	WAITING ROOM	Dorset County Hospital	-	PCS by DCHFT
Fri, 04-Nov-2022, 11:47	Fri, 04-Nov-2022, 13:15	Emergency	DEPARTED	-	right arm injury	-	Accident & Emergency	Emergency Department	Poole General Hospital	-	Symphony by PHFT
Wed, 18-May-2022, 09:30	-	Acute Outpatient	BOOKED	-	-	MR R D HOWELL	General Surgery	MR R D HOWELL	Royal Bournemouth And Christchurch NHS Trust	ABBOTSBURY ROAD POOLED LIST	CaMIS by RBCHFT

Example appointment with the community Substance Misuse Services in expanded view



We can see in the expanded view example below that this person was last seen for a 30-minute appointment on Friday 9th September 2022.

The person was seen by a colleague from the REACH West team in relation to a community detoxification, and the person attended their appointment.

HALOTEST, One
BORN 25-Dec-1973 (50y) GENDER Male
ADDRESS (3) - HOME - GP PRACTICE -

NHS Number - x DWAHALO 9917
Theresa BARTON LOGOUT

KNOWN ALERTS

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Current Activity
No Known Current Activity for this Person

Future Activity
No Known Future Activity for this Person

Past Activity

Start Date	End Date	Visit Type	Status	Outcome	Visit Reason	Practitioner (Team)	Specialty	Location	Facility	Referred By	Recorded In
Fri, 09-Sep-2022, 13:00	Fri, 09-Sep-2022, 13:30	Outpatient	ATTENDED	-	Community Detox	(Reach West)	Addiction Services	-	-	-	Halo by Public Health Dorset

Results 1-1

2. Encounters from GPs on the Summary tab Primary Care

Please note that for the current GP practice you need to select from the alphabetical list the name of the GP practice that matches the one in the Person Banner.

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GP PRACTICE CANFORD HEATH GROUP PRACT

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Documents 👁️ 🔍 ↻

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 - ▼ **NHS Dorset (Training) GP Pract**
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 - Immunisations
 - Encounters
 - Clinical Items
 - Allergies & Adverse React
 - Administrative Items

Encounters

All relevant items

Items excluded due to confidentiality and/or patient preferences

Date	Title	Details
27 Feb 2024	Miss Nichola Waddell (System Administrator) - NHS Dorset (Training) GP Practice	E-mail to it.training@nhsdorset.nhs.uk - "Health Check Questionnaire"
27 Feb 2024	Miss Nichola Waddell (System Administrator) - NHS Dorset (Training) GP Practice	E-mail to it.training@nhsdorset.nhs.uk - "Flu Vaccination Invitation"
27 Feb 2024	Miss Nichola Waddell (System Administrator) - NHS Dorset (Training) GP Practice	E-mail to it.training@nhsdorset.nhs.uk - "Health Check Questionnaire"
26 Feb 2024	Mr Phil Mabey (System Administrator) - NHS Dorset (Training) GP Practice	E-mail to it.training@nhsdorset.nhs.uk - "Smoke Stop Questionnaire to complete" Short message service text message sent to patient (XaMil)
26 Feb 2024	Mr Phil Mabey (System Administrator) - NHS Dorset (Training) GP Practice	Short message service text message sent to patient (XaMil)
12 Feb 2024	Mr Fred Filler ('Other' Community Health Service) - NHS Dorset (Training) GP Practice	Update to Subject Access Request on 12 Feb 2024 12:22: Request authorised by Mr Fred Filler
12 Feb 2024	Mr Phil Mabey (System Administrator) - NHS Dorset (Training) GP Practice	Subject Access Request made by Patient
08 Feb	Mr Thomas Sparrowhawk ('Other')	Body mass index - observation (22K..) 3.92 Kg/m ²

3. Encounters from DHC Community on the Summary tab Community



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 - CHIS MID ESSEX (6 / 6)
 - Dorset Community 3 (6 / 6)
 - East Adults SALT Demo (6 / 6)
 - Weldmar Hospice Care Trust (5)
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 - Problems and Issues
 - Observations
 - Immunisations
 - Encounters
 - Wessex Cancer alliance demo
- Correspondence (35 / 46)
- Primary Care (19 / 20)

Encounters

All relevant items
Items excluded due to confidentiality and/or patient preferences

Date	Title	Details
16 Nov 2023	Mr Lee Dominy (Trainer) - Weldmar Hospice Care Trust	Activity: Ongoing Assessment (30 minutes) Face to face with Patient
30 Sep 2022	Mrs Chloe Wiseman ('Other' Community Health Service) - Weldmar Hospice Care Trust	Activity: Ongoing Assessment (45 minutes) Face to face with Patient Activity: MDT Meeting (5 minutes) Face to face with Patient Record Discussion about DNACPR clinical decision (XacXn) - PATIENT DECISION CLEARLY STATED WISH IN DISCUSSION, TO NOT HAVE ATTEMPTS AT CARDIOPULMONARY RESUSCITATION Family member informed of CPR clinical decision (XacqM) - Brother Michael and Sister Mary have both been informed of Trevor's DNACPR decision and they know there is a copy in the his home. Preferred place of death: hospice (second choice) (Y106f) Not for attempted CPR (cardiopulmonary resuscitation) (XaZ9c) Holistic needs assessment (XabVD) Multidisciplinary review (XaQfp) Trevor has requested a DNACPR order He has discussed his wishes openly with this siblings and written a Will Clinical management plan agreed (Xajgg) Continue to support Trevor Refer siblings for Family Support Multidisciplinary assessment (XaDtr) - Known patient/carer - advice needed / discussion / IPU update Patient concerns at the time of illness (Y4231) To travel to the Lake District to visit family childhood holiday locations To ensure that his affairs are in order and recorded so that his siblings do not have to worry about this after his death Preferred place of death: home (Xaj3g) Occupation type (Xa006) - Retired Geography Teacher in Secondary School Financial circumstances (Ua0Kb) - Occupational pension



Access further **support and information** from
<https://news.dorsetcouncil.gov.uk/dcr-staff-area/learning-resources/>



Disclaimer

The screenshots in this training guide are taken from a test system and as such may vary slightly to the live DCR system.

Screenshots in this training guide do not contain any real patient data.

Data provided by source systems is read-only in DCR. There are various level of restrictions and sensitivities being applied within the Partner's systems, and the DCR respects and displays the data as provided by the Partners.

The information contained within the NHS Dorset system (the Spine) is the overriding system for updating demographics.