



Better informed means better care

Dorset Care Record brings all your health details together so medical and social care staff **can give you the best possible care**

Allergies and adverse reactions in the DCR



For more information please visit:
news.dorsetcouncil.gov.uk/dcr-staff-area

Allergies and adverse reactions information in the DCR

The allergies you are likely to find in the DCR include dapagliflozin, Bendroflumethiazide, trimethoprim, aspirin, codeine, morphine, tramadol, NSAIDS, doxycycline, nicorandil, atorvastatin, ramipril, metformin, alogliptin, flucloxacillin, diclonefac, ibuprofen, Mebeverine, metronidazole, fentanyl, eggs, clarithromycin, azithromycin, gabapentin, tetracycline, phenoxymethylpenicillin, shellfish, pregabalin, amitriptyline, hydralazine, cefalexin, levetiracetam, latex.

If there are no known drug allergies, then you will also be informed that there are 'No known drug allergies'.

The reactions that may be outlined in the DCR include drowsiness, hypokalaemia, blistering, anaemia, wheeze, constipation, vasculitis, asthma, sedation, bleeding/haemorrhage, arrhythmia, pneumonitis, nephrotoxicity, hyperkalaemia, hypersensitivity, agitation/aggression, arthritis/arthritis, urticaria, tachycardia, sneezing, fever, exfoliation, ataxia, seizures, visual disturbances, dry mouth, alopecia, anxiety, neuropathy, taste disturbance, bone marrow suppression, tinnitus.

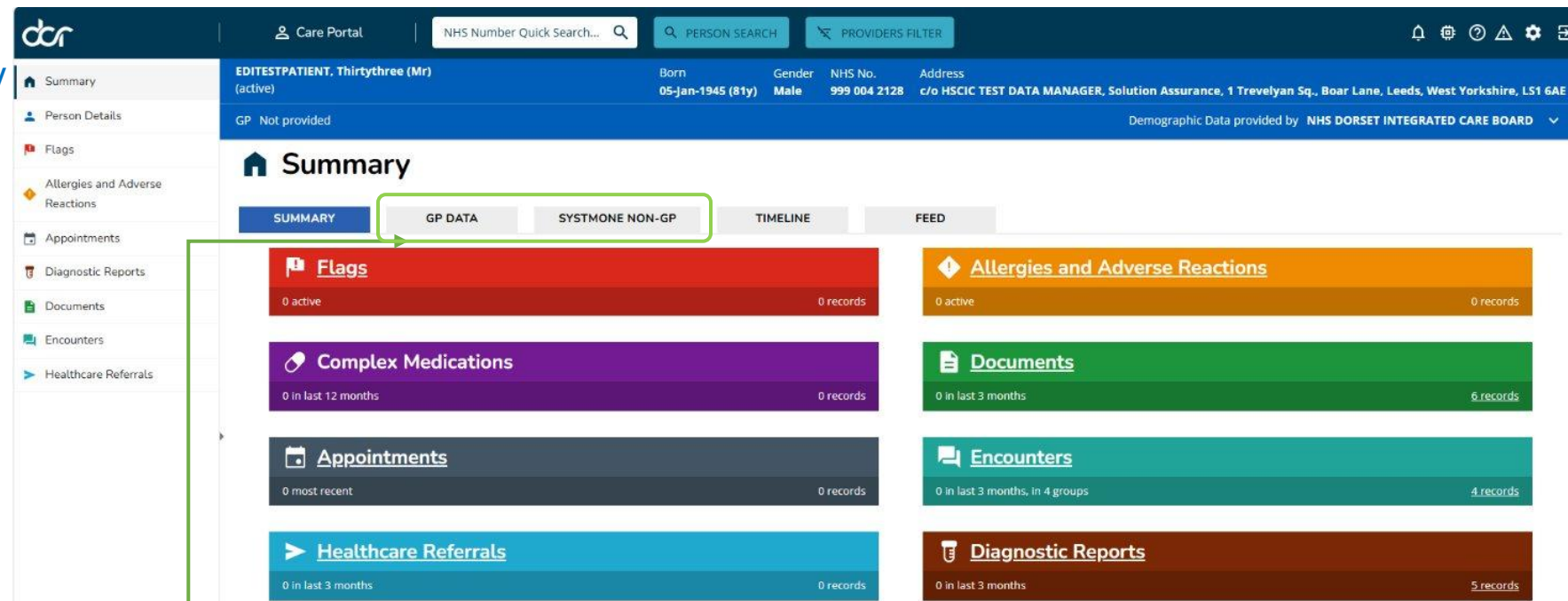
Allergies and adverse reactions information in the DCR

The **DCR partner organisations** providing **Allergies and Adverse reactions** information in the DCR are:

- **Dorset County Hospital** - Please note that the DCR receives a summary of allergies and adverse reactions when a patient is discharged from an inpatient stay so there may be additional information in the DCH system that is not available in the DCR. Examples allergies shared from DCH include hay fever, latex, house dust, bees and wax and adhesives.
- **University Hospitals Dorset**
- **NHS Dorset/GP practices**
- **Dorset HealthCare Community**

All provider data, except for the GP and DHC Community data, is presented together under the categories available in the DCR e.g. Flags, Allergies and adverse reactions, Appointments etc.

The GP and DHC Community are the exception to this, with the data from these organisations only available under the GP Data and SystemOne Non-GP tabs.

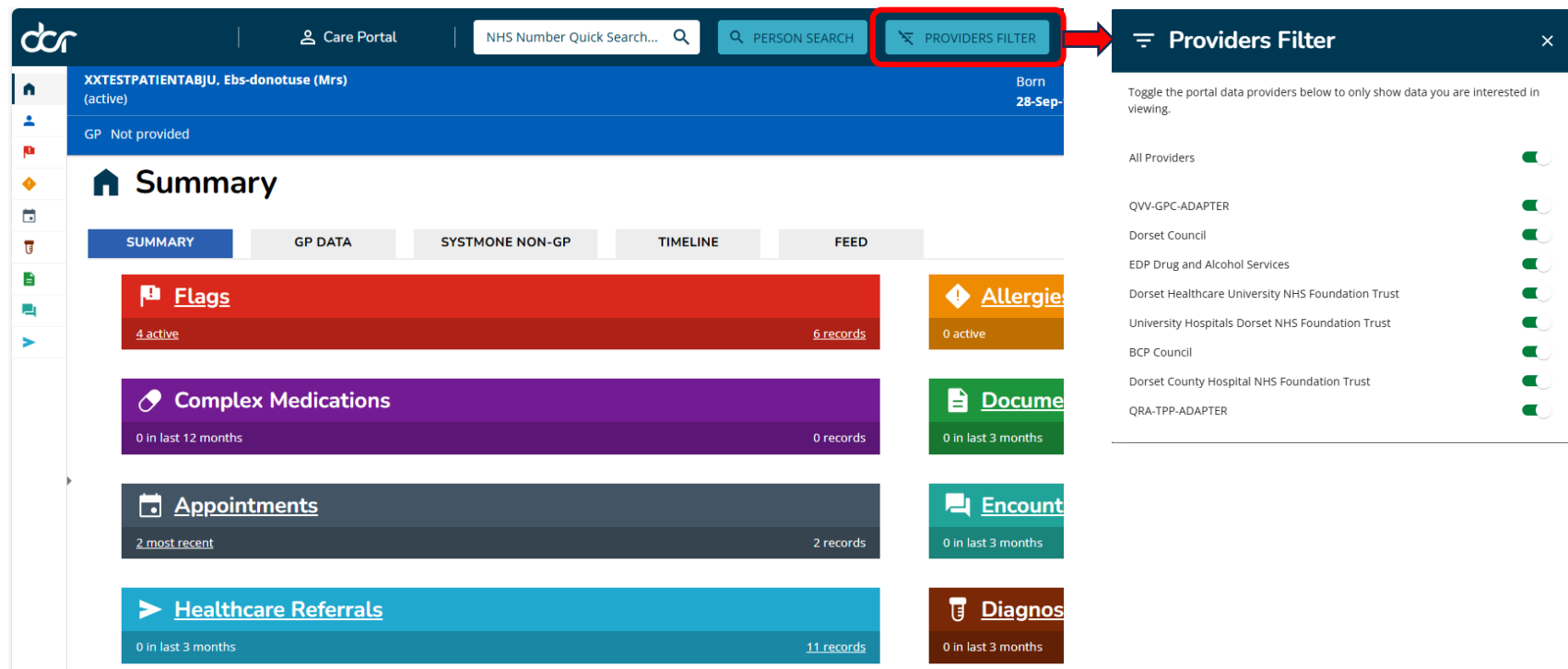


The screenshot displays the DCR interface for a patient named EDITESTPATIENT, Thirtythree (Mr). The interface includes a top navigation bar with search and filter options, a left sidebar with a menu of categories, and a main content area with tabs for SUMMARY, GP DATA, SYSTMONE NON-GP, TIMELINE, and FEED. The SUMMARY tab is active, showing a grid of data categories with their respective record counts.

Category	Records
Flags	0 records
Complex Medications	0 records
Appointments	0 records
Healthcare Referrals	0 records
Allergies and Adverse Reactions	0 records
Documents	6 records
Encounters	4 records
Diagnostic Reports	5 records

You can select the providers you would like to see Allergies data from

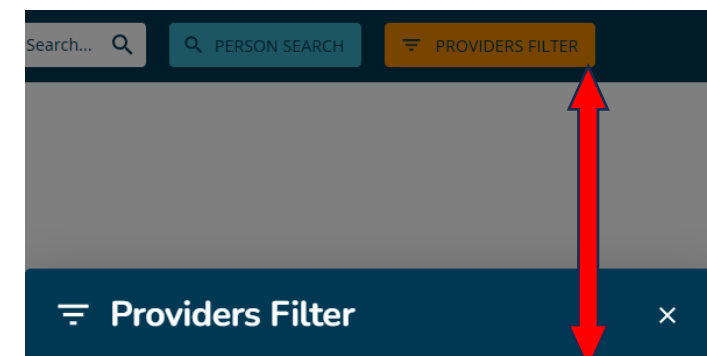
1 The **Providers Filter**  displays all the data provider organisations sending data in the DCR for a particular record.



The screenshot shows the DCR interface for a patient record. The top navigation bar includes the DCR logo, 'Care Portal', a search bar, and buttons for 'PERSON SEARCH' and 'PROVIDERS FILTER'. The 'PROVIDERS FILTER' button is highlighted with a red box. Below the navigation bar, the patient's name 'XXTESTPATIENTABJU, Ebs-donotuse (Mrs)' and birth date 'Born 28-Sep-' are displayed. The main content area shows a 'Summary' tab with various data categories: Flags (4 active, 6 records), Complex Medications (0 in last 12 months, 0 records), Appointments (2 most recent, 2 records), Healthcare Referrals (0 in last 3 months, 11 records), Allergies (0 active), and Diagnoses (0 in last 3 months). A 'Providers Filter' panel is open on the right, showing a list of providers with toggle switches.

2 De-select/toggle providers to only see the data from the providers of interest. When only some providers are selected, the **Providers Filter** button changes colour from **turquoise** to **orange/amber** to alert you that you are seeing a restricted view of the data available for this record.

Please note the **Provider Filter** resets automatically to **All Providers** when you enter a new record.



This screenshot shows the 'Providers Filter' panel open on the right side of the interface. The panel has a title bar with a search bar, 'PERSON SEARCH', and 'PROVIDERS FILTER' button. The main area lists providers with toggle switches. A red double-headed arrow points from the 'PROVIDERS FILTER' button in the top navigation bar to the 'Providers Filter' panel.

Toggle the portal data providers below to only show data you are interested in viewing.

All Providers ☐

QVV-GPC-ADAPTER ☒

Dorset Council ☐

EDP Drug and Alcohol Services ☒

Dorset Healthcare University NHS Foundation Trust ☒

University Hospitals Dorset NHS Foundation Trust ☐

BCP Council ☒

Dorset County Hospital NHS Foundation Trust ☒

QRA-TPP-ADAPTER ☒

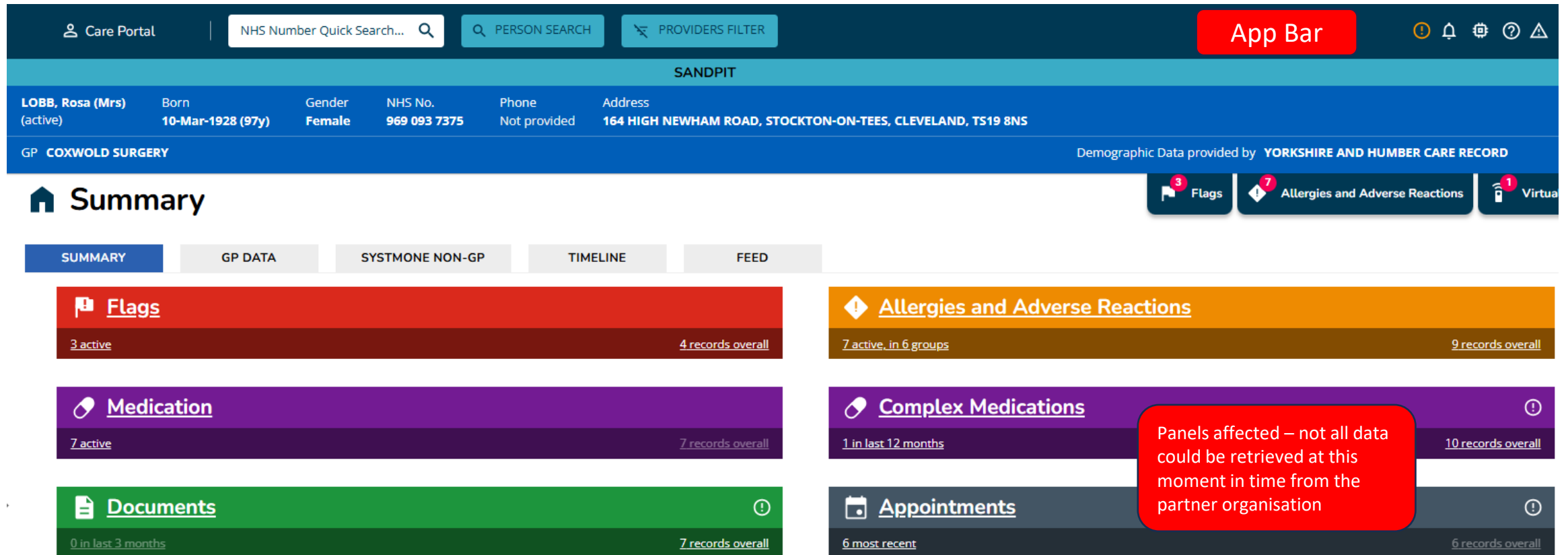
2

Error warning when data cannot be retrieved from the provider organisations

The DCR retrieves data in real time from provider organisations; the DCR does not store any data.

When a provider's data cannot be retrieved, the DCR displays an error warning indicator: . This can be seen at the top of the DCR screen in the App Bar and in the individual panels affected.

Clicking on the error icon will let you know what data is missing.



The screenshot displays the DCR interface for a patient named LOBB, Rosa (Mrs). The top navigation bar (App Bar) includes a search bar, navigation buttons, and a red 'App Bar' label. A yellow error warning icon is visible in the top right corner of the App Bar. Below the App Bar, the patient's demographic information is displayed, including name, date of birth, gender, NHS number, phone number, and address. The GP is listed as COXWOLD SURGERY. The patient's data is provided by YORKSHIRE AND HUMBER CARE RECORD.

The main content area shows a 'Summary' tab with sub-tabs for SUMMARY, GP DATA, SYSTMONE NON-GP, TIMELINE, and FEED. The 'Summary' tab is active, showing a list of panels with data counts and error indicators:

- Flags**: 3 active, 4 records overall. A red error warning icon is present in the top right corner.
- Allergies and Adverse Reactions**: 7 active, in 6 groups, 9 records overall. A red error warning icon is present in the top right corner.
- Medication**: 7 active, 7 records overall. A red error warning icon is present in the top right corner.
- Complex Medications**: 1 in last 12 months, 10 records overall. A red error warning icon is present in the top right corner.
- Documents**: 0 in last 3 months, 7 records overall. A red error warning icon is present in the top right corner.
- Appointments**: 6 most recent, 6 records overall. A red error warning icon is present in the top right corner.

A red callout box highlights the error warning icon in the top right corner of the 'Complex Medications' panel, stating: "Panels affected – not all data could be retrieved at this moment in time from the partner organisation".

Where to find Allergies and adverse reactions data in the DCR

4. Use the GP Data tab to see the allergies & reactions registered by Dorset or Hampshire GPs

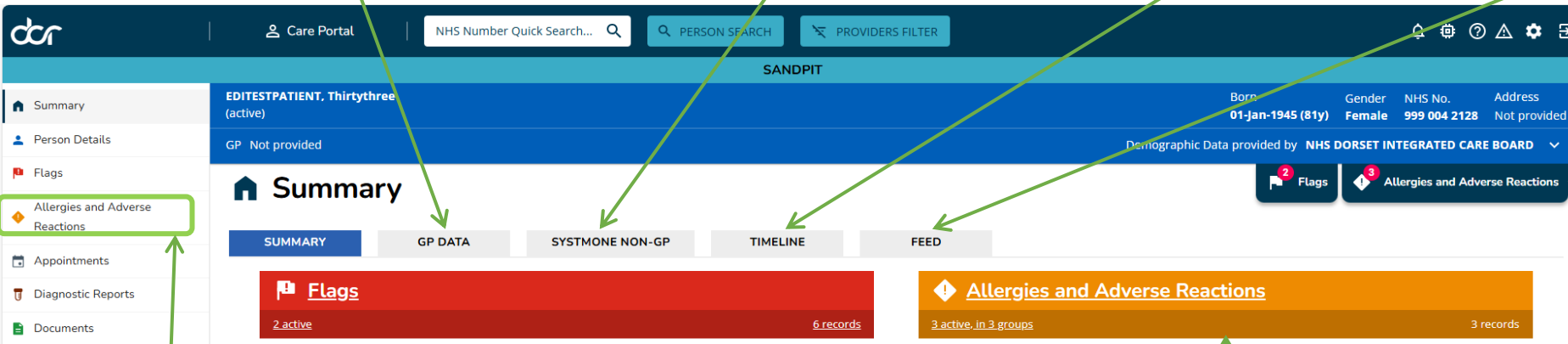
This data is only available here and is not amalgamated within the panels, Sidebar tables or other tabs.

5. Use the SystmOne Non-GP tab to see the allergies & reactions registered by Dorset HealthCare Community

This data is only available here and is not amalgamated within the panels, Sidebar tables or other tabs.

6. Use the Timeline tab for a horizontal view of a person's data from the acute hospitals. It's helpful for identifying patterns.

7. Use the Feed tab for a vertical chronological view of a person's data from the acute hospitals.



1. Blue Badge for active Allergies and adverse reactions from the acute hospitals

Click on the blue badge to go to the detailed table (also shown by the panel header in the Sidebar and panel name in the panel). The blue badge shows the number of active flags within the red circle and the badge continues to show as you move within the record.

2. Sidebar: Panel header

Click on panel header to see the allergies and adverse reactions data from the acute hospitals in a table.

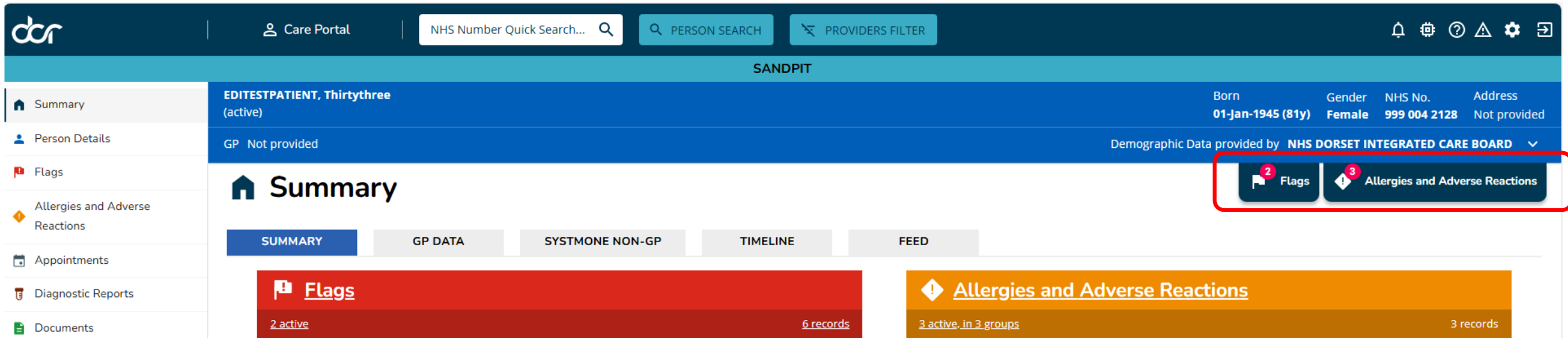
3. Summary tab: Allergies and adverse reactions panel

Click on the underlined panel name to see the data from the acute hospitals in a table or filter underneath by active or overall.

1. Blue badge for allergies and adverse reactions

If a person's record has **active allergies and adverse reactions**, this will create a **blue badge** at the top of the **Summary screen** underneath the patient banner. In the DCR, blue badges can be created by active information from the acute hospitals in the following 3 categories – Flags, Allergies and Adverse Reactions, or End of Life Plan. *Always check the GP Data and Systmone Non-GP/Community tabs for additional data recorded by the GP and DHC Community as this data is not currently available under Blue Badges.*

If there is **no active** information to show, the badge will **not** be visible – for example, there is no badge for End of Life Plan showing in the screenshot below.



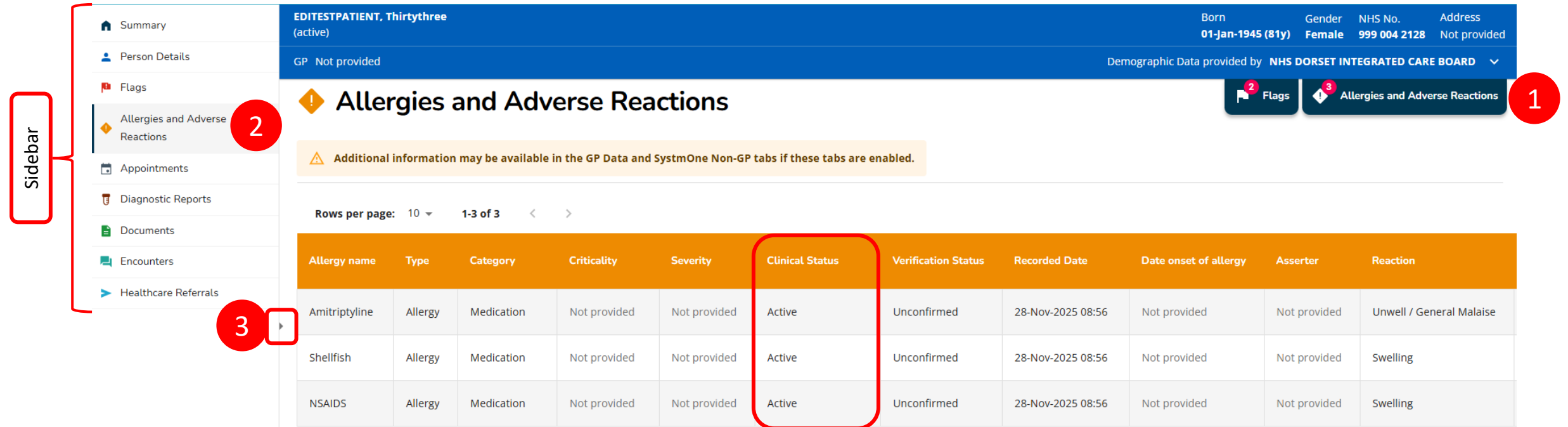
The screenshot displays the Dorset Care Record (DCR) interface. At the top, there's a navigation bar with the DCR logo, a 'Care Portal' link, a search bar, and buttons for 'PERSON SEARCH' and 'PROVIDERS FILTER'. Below this is a patient banner for 'EDITESTPATIENT, Thirtythree (active)'. The banner includes demographic information: Born 01-Jan-1945 (81y), Gender Female, NHS No. 999 004 2128, and Address Not provided. Below the banner, there are two blue badges: 'Flags' with 2 active items and 'Allergies and Adverse Reactions' with 3 active items in 3 groups. The main content area shows tabs for SUMMARY, GP DATA, SYSTMONE NON-GP, TIMELINE, and FEED. Below the tabs, there are two summary cards: 'Flags' with 2 active items and 6 records, and 'Allergies and Adverse Reactions' with 3 active items in 3 groups and 3 records.

The blue badge will also show within a red circle the number of **active** data entries e.g. 3 active allergies and adverse reactions for this person.

The badge will remain visible underneath the patient banner as you navigate between the tabs.

2. Blue badge & Sidebar panel header: A table view

- 1 Click on the **Allergies and Adverse Reactions blue badge** to see the data in the DCR.
- 2 This will bring up the same table which can also be accessed by clicking on **Allergies and Adverse Reactions** in the left side menu (known as the Sidebar). The table will show both active and inactive information, where available (see column Clinical Status), not just the active information as indicated by the numbered circle on the blue badge.



EDITEPATIENT, Thirtythree
(active)

Born 01-Jan-1945 (81y) Gender Female NHS No. 999 004 2128 Address Not provided

GP Not provided Demographic Data provided by NHS DORSET INTEGRATED CARE BOARD

Allergies and Adverse Reactions

Additional information may be available in the GP Data and SystmOne Non-GP tabs if these tabs are enabled.

Rows per page: 10 1-3 of 3

Allergy name	Type	Category	Criticality	Severity	Clinical Status	Verification Status	Recorded Date	Date onset of allergy	Asserter	Reaction
Amitriptyline	Allergy	Medication	Not provided	Not provided	Active	Unconfirmed	28-Nov-2025 08:56	Not provided	Not provided	Unwell / General Malaise
Shellfish	Allergy	Medication	Not provided	Not provided	Active	Unconfirmed	28-Nov-2025 08:56	Not provided	Not provided	Swelling
NSAIDS	Allergy	Medication	Not provided	Not provided	Active	Unconfirmed	28-Nov-2025 08:56	Not provided	Not provided	Swelling

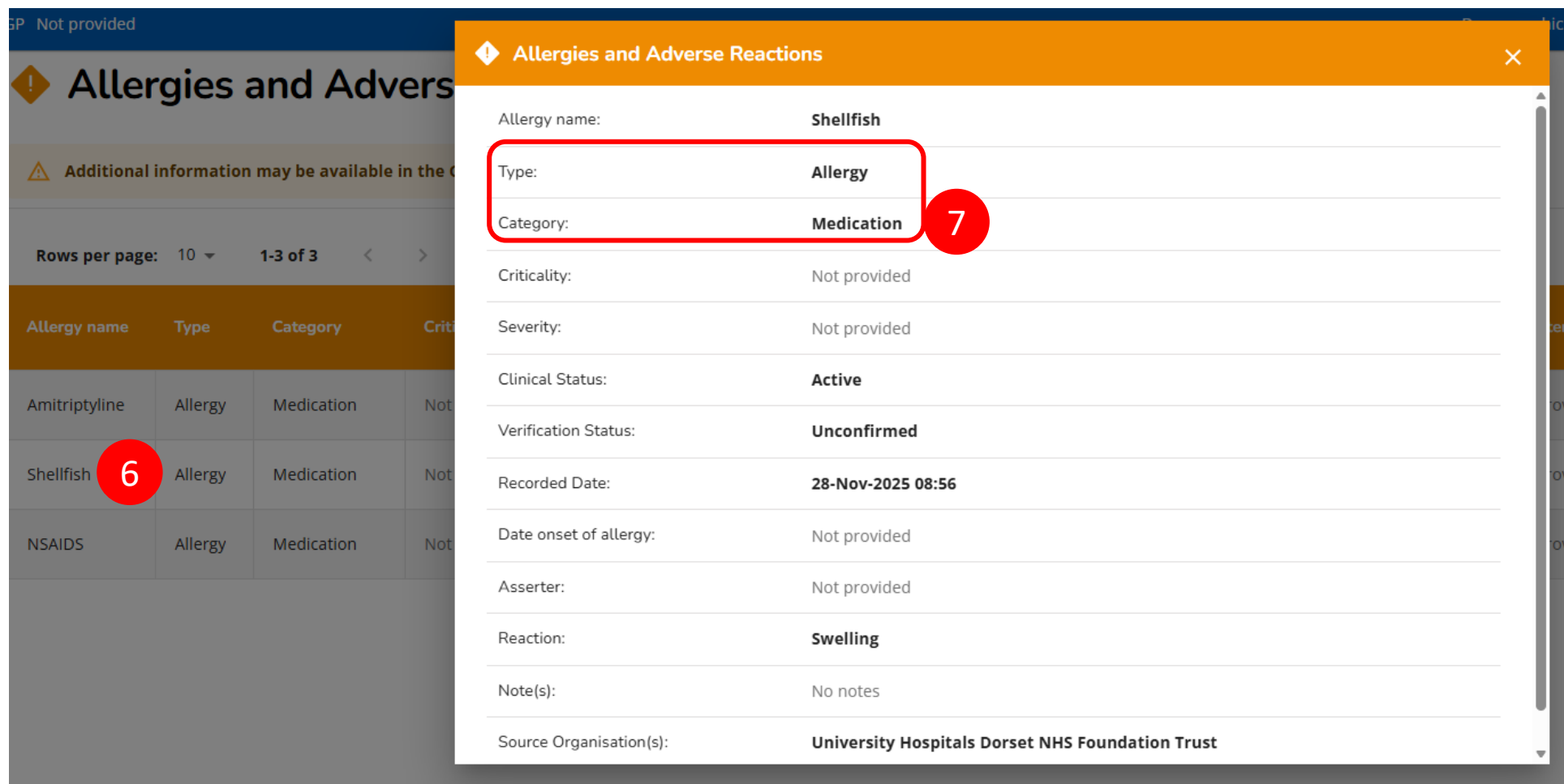
- 3 Use the arrow to collapse the **Sidebar** and have a better/enlarged view of the table.

Sidebar collapsed/slimline

- 4 You can adjust the number of rows to see on a page by clicking on the drop-down arrow next to 5 and selecting either 5, 10 or 25. Use the left and right arrows to move between pages.
- 5 The table shows the data entries sorted by most recent. The data can be further sorted by the following criteria, in the order required: **Category, Criticality, Severity, Clinical Status, Recorded Date**. As outlined before, the Providers Filter can also be used to filter by Provider.

A lightbox view for each allergy and adverse reaction in the table

6 Click on a line in the table and the panel entry lightbox view will pop-up.



Allergy name	Type	Category	Criticality
Amitriptyline	Allergy	Medication	Not provided
Shellfish	Allergy	Medication	Not provided
NSAIDS	Allergy	Medication	Not provided

Allergies and Adverse Reactions

Allergy name: Shellfish

Type: Allergy

Category: Medication

Criticality: Not provided

Severity: Not provided

Clinical Status: Active

Verification Status: Unconfirmed

Recorded Date: 28-Nov-2025 08:56

Date onset of allergy: Not provided

Asserter: Not provided

Reaction: Swelling

Note(s): No notes

Source Organisation(s): University Hospitals Dorset NHS Foundation Trust

7 The Type field may show allergy or intolerance. The Category field may show one of the following:

- **medication** for example for a medication allergy or contrast media intolerance
- **food** for example for a food allergy e.g. peanut allergy, other food related allergies or if there are no known food allergies
- **environment** if there are any known or not known environmental allergies

Consider Medications alongside Allergies and adverse reactions

- 8 Click on **Summary** in the Sidebar to return to the Summary screen (or click on another **panel header** in the Sidebar to navigate to the table view information from that panel).

8

EDITESTPATIENT, Thirtythree (active)

Born 01-Jan-1945 (81y) Gender Female NHS No. 999 004 2128 Address Not provided

GP Not provided Demographic Data provided by NHS DORSET INTEGRATED CARE BOARD

Summary

2 active 6 records

Complex Medications

1 in last 12 months 6 records

Acute 1 in last 12 months 6 records

Additional information may be available in the GP Data and SystmOne Non-GP tabs if these tabs are enabled.

Date	Medication Name	Status	Sources
09-Dec-2025 08:20	Ibuprofen 500mg tablets	Completed	University Hospitals Dorset NHS Foundation Trust
05-Mar-2024 14:05	Amoxicillin 500mg capsules	Completed	University Hospitals Dorset NHS Foundation Trust
21-Feb-2024 10:56	Ibuprofen 400mg tablets	Completed	University Hospitals Dorset NHS Foundation Trust
02-Nov-2022 11:01	Clopidogrel 75mg tablets	Completed	University Hospitals Dorset NHS Foundation Trust
02-Nov-	Glyceryl trinitrate 400micrograms/dose	Completed	University Hospitals Dorset

3 active, in 3 groups 3 records

Additional information may be available in the GP Data and SystmOne Non-GP tabs if these tabs are enabled.

Recorded Date	Name	Type	Sources
28 Nov 2025, 08:56	Amitriptyline	Allergy	University Hospitals Dorset NHS Foundation Trust
28 Nov 2025, 08:56	Shellfish	Allergy	University Hospitals Dorset NHS Foundation Trust
28 Nov 2025, 08:56	NSAIDS	Allergy	University Hospitals Dorset NHS Foundation Trust

0 in last 3 months 8 records

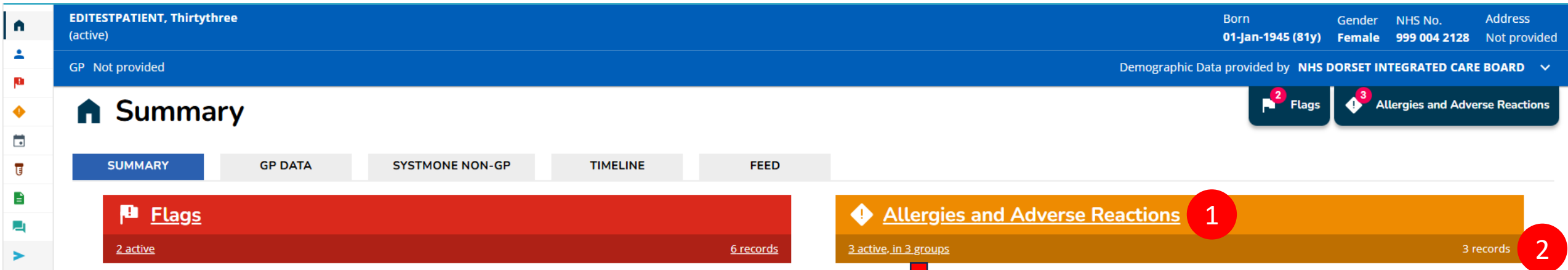
0 in last 3 months 0 records

Diagnostic Reports

9

- 9 Please note - **Medications** should be considered alongside the information from Allergies and adverse reactions from a clinical safety point of view.

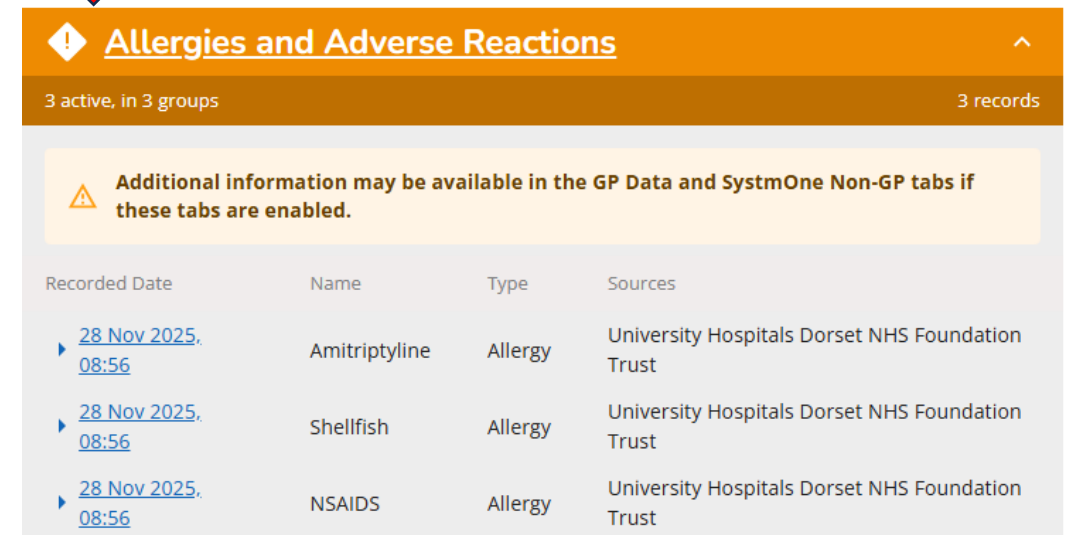
3. Allergies and Adverse Reactions Panel on the Summary screen



1 Clicking on the panel name takes you to the same table view of information as from the Sidebar panel header.

2 Underneath the panel header, click on the number of **active** or **overall records**.

- If only the active records are available to click on, this means that there are only active records, with no inactive records.
- If only the overall records are available to click on, that's because there are no active records, only inactive are available.

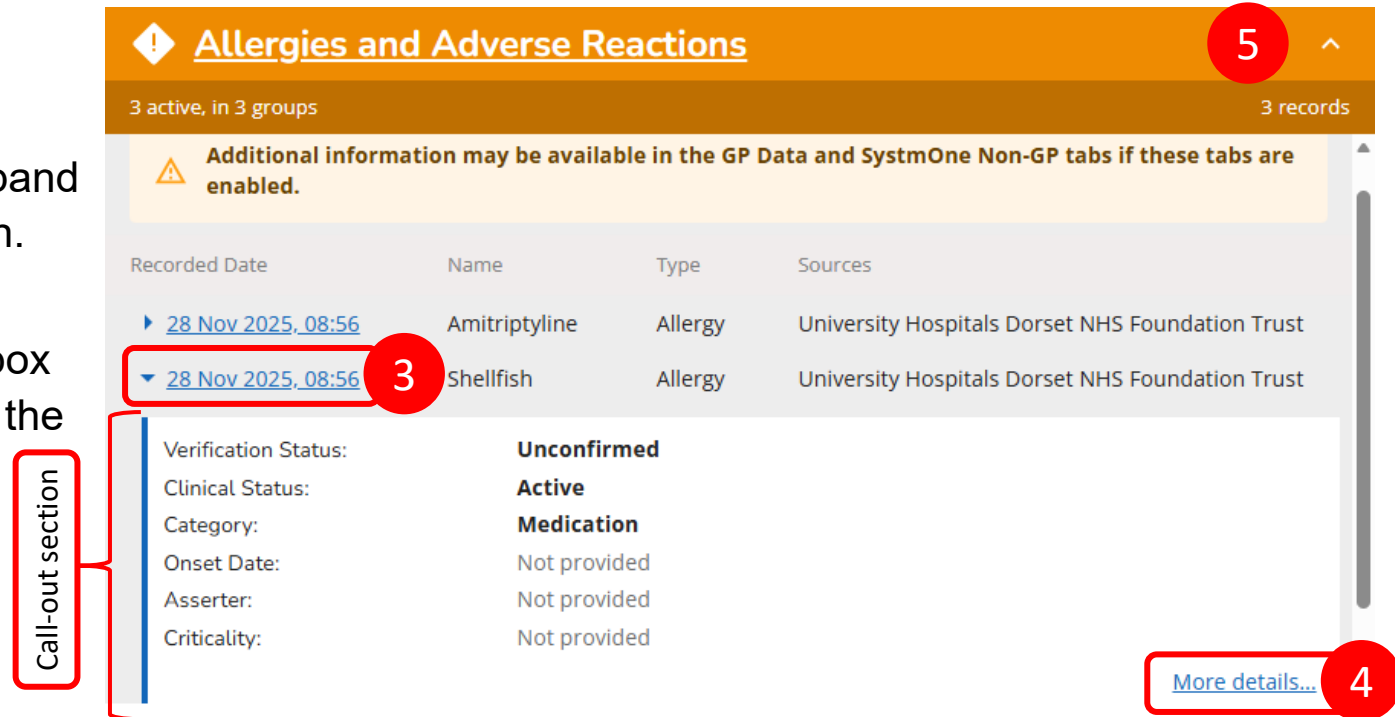


Recorded Date	Name	Type	Sources
28 Nov 2025, 08:56	Amitriptyline	Allergy	University Hospitals Dorset NHS Foundation Trust
28 Nov 2025, 08:56	Shellfish	Allergy	University Hospitals Dorset NHS Foundation Trust
28 Nov 2025, 08:56	NSAIDS	Allergy	University Hospitals Dorset NHS Foundation Trust

! In the **Name column**, you may see **'No Known Allergies'** where this is what was recorded at the date/time stated and by the source outlined.

Panel information and 'More details' link to lightbox view

- 3 Click on a **blue arrow date and time stamp** to expand the view and see more detail in the 'call-out' section.
- 4 Click on the **'More details...'** link to display a lightbox view with all the details seen in the table view from the Sidebar panel header.
- 5 To minimise/collapse the panel, click the **up arrow**.



Allergies and Adverse Reactions

3 active, in 3 groups 3 records

Additional information may be available in the GP Data and SystmOne Non-GP tabs if these tabs are enabled.

Recorded Date	Name	Type	Sources
▶ 28 Nov 2025, 08:56	Amitriptyline	Allergy	University Hospitals Dorset NHS Foundation Trust
▼ 28 Nov 2025, 08:56	Shellfish	Allergy	University Hospitals Dorset NHS Foundation Trust

Call-out section

Verification Status: **Unconfirmed**
 Clinical Status: **Active**
 Category: **Medication**
 Onset Date: Not provided
 Asserter: Not provided
 Criticality: Not provided

[More details...](#)

As outlined before, please note that there are separate panels for **Allergies and Adverse reactions**, as well as **Medications** which may need to be reviewed or considered together at times from a clinical safety point of view.

4. Allergies & Reactions from the GP Surgery on the GP Data tab



The screenshot shows the 'Summary' page with the 'GP DATA' tab selected. The left sidebar contains a list of menu items, with 'Allergies & Reactions' highlighted. The main content area displays 'Allergies & Reactions' and 'Allergies and Adverse Reactions'.

Allergies & Reactions

Allergies & Reactions

Allergies and Adverse Reactions

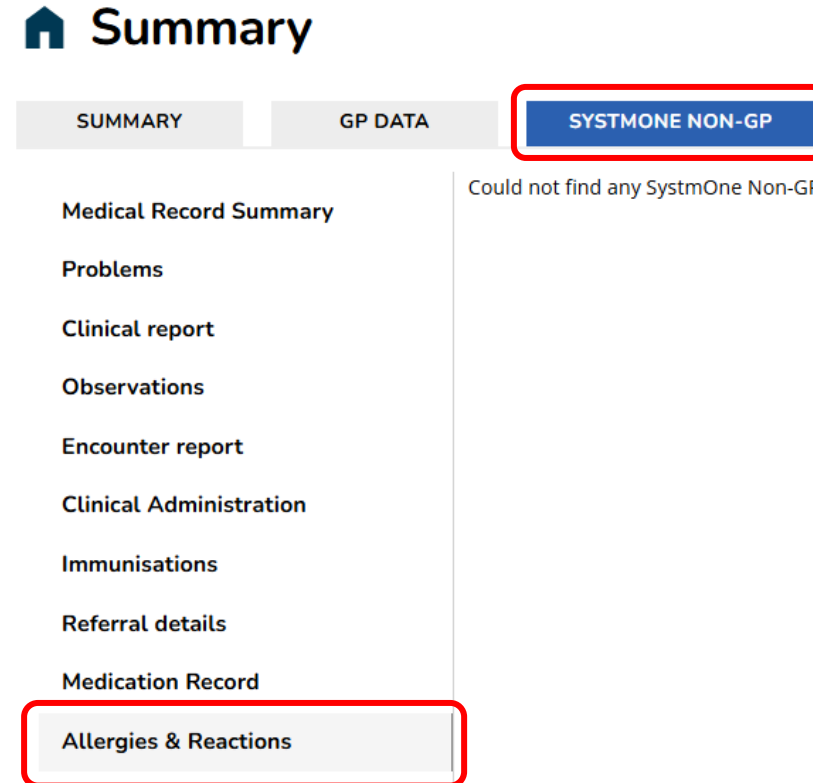
Current Allergies and Adverse Reactions

Start Date	Details
01-May-2015	Work allergy

Historical Allergies and Adverse Reactions

Start Date	End Date	Details
01-May-2015	01-May-2015	Skin allergy

5. Allergies & Reactions from DHC Community on the SystmOne Non-GP Data tab



The screenshot shows the 'Summary' page with the 'SYSTMONE NON-GP' tab selected. The left sidebar contains a list of menu items, with 'Allergies & Reactions' highlighted. The main content area displays 'Medical Record Summary' and a message: 'Could not find any SystmOne Non-GP'.

Medical Record Summary

Could not find any SystmOne Non-GP

Problems

Clinical report

Observations

Encounter report

Clinical Administration

Immunisations

Referral details

Medication Record

Allergies & Reactions

6. Allergies and adverse reactions can be seen on the Timeline tab

The **Timeline tab** provides a horizontal view of the data entries/records from all the panels. This display enables you to see where these records occurred relative to one another and may allow you to identify patterns.

The records show as **coloured circles**, where the colour corresponds to the colours used for the panels. The circle also includes initial letters which represent the panel for extra clarity.

If more than one record has been added at the same time, the circles will show as a **bigger circle** for records from the same category or as a **cluster of multiple colours** for records from different categories.



3 selected resources

Allergies and Adverse Reactions			
Additional information may be available in the GP Data and SystmOne Non-GP tabs if these tabs are enabled.			
Recorded Date	Name	Type	Sources
28 Nov 2025, 08:56	Amitriptyline	Allergy	University Hospitals Dorset

Allergies and Adverse Reactions			
Additional information may be available in the GP Data and SystmOne Non-GP tabs if these tabs are enabled.			
Recorded Date	Name	Type	Sources
28 Nov 2025, 08:56	Shellfish	Allergy	University Hospitals Dorset

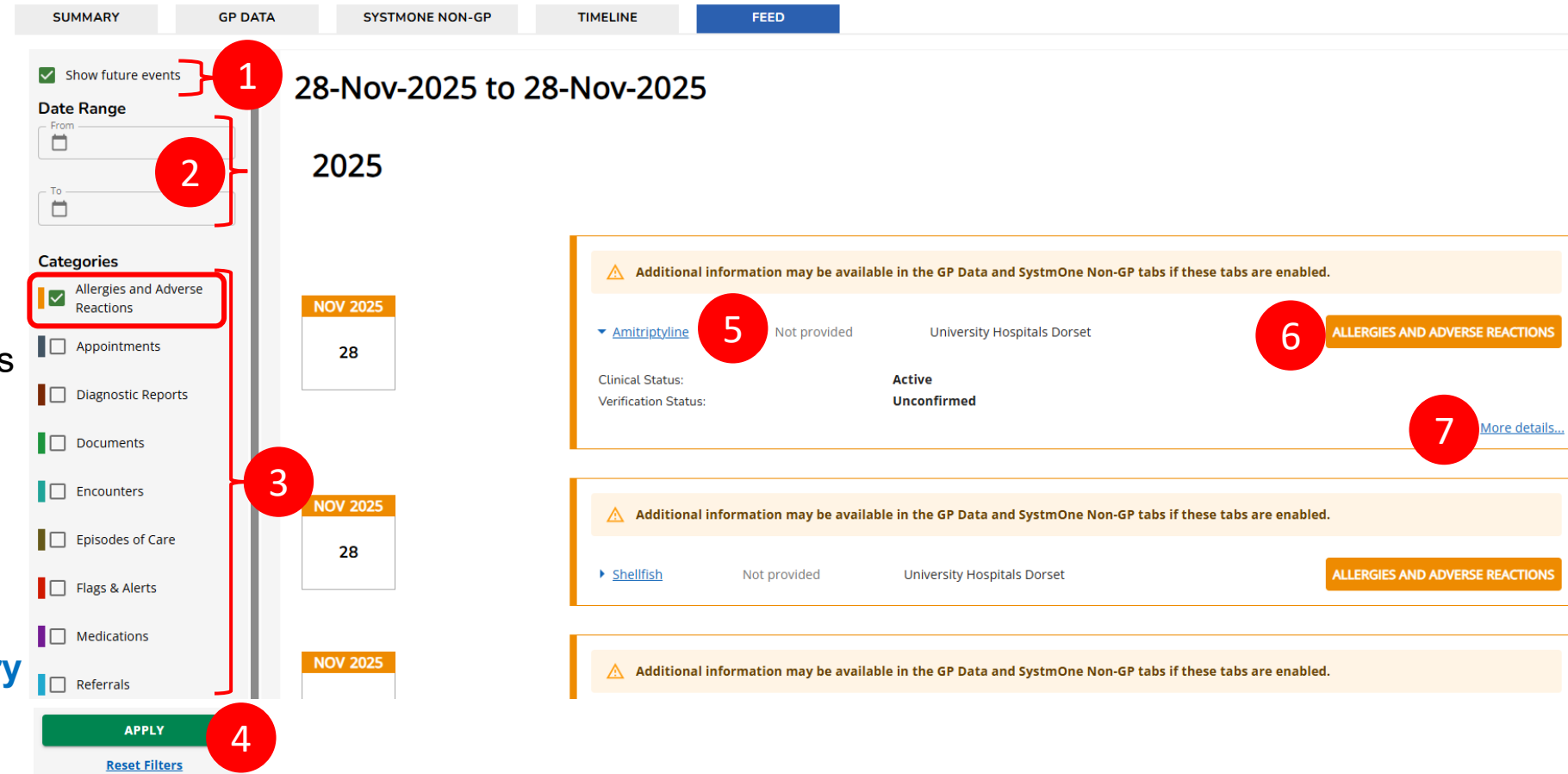
Allergies and Adverse Reactions			
Additional information may be available in the GP Data and SystmOne Non-GP tabs if these tabs are enabled.			
Recorded Date	Name	Type	Sources
28 Nov 2025, 08:56	NSAIDS	Allergy	University Hospitals Dorset

- 1 To see the records within a specific period, select your period e.g. hour, day, week, month or year.
- 2 If there are **no** records to display, change the selection or use the arrows either side of the timeline to view earlier or later records. The **green numbered circles** above the arrows show the number of records that fall outside the selected period.
- 3 Hover over or click on a circle/cluster to see the records it contains and see these listed underneath the timeline.

7. Allergies and adverse reactions can be seen on the Feed tab

The **Feed tab** provides a vertical chronological view of the data entries/records from all the panels. This display can be constrained to a certain date range, and/or filtered by category.

- 1 **'Show future events'** allows you to see upcoming appointments/records.
- 2 Select a **Date Range**.
- 3 Filter results - Deselect **Categories** not of interest.
- 4 Click **Apply** and see the results appear on the right.
- 5 Click the **blue arrow and description** for a summary of the entry.
- 6 Click on the **coloured category rectangle** to navigate to the panel table view.
- 7 Click **'More details'** for a pop-up of the panel lightbox view.



The screenshot displays the Dorset Care Record interface with the **FEED** tab selected. The left sidebar contains filters for **Show future events** (checked), **Date Range** (28-Nov-2025 to 28-Nov-2025), and **Categories** (Allergies and Adverse Reactions selected). The main area shows a list of entries for November 28, 2025. The first entry is for **Amitriptyline**, with a clinical status of **Active** and verification status of **Unconfirmed**. The second entry is for **Shellfish**, with a clinical status of **Not provided** and verification status of **Unconfirmed**. Both entries have a **More details...** link. The interface also includes a **Reset Filters** button and a **APPLY** button.

1 **Show future events**

2 **Date Range**

3 **Categories**

4 **APPLY**

5 **Amitriptyline**

6 **ALLERGIES AND ADVERSE REACTIONS**

7 **More details...**



Access further **support and information** from
<https://news.dorsetcouncil.gov.uk/dcr-staff-area/learning-resources/>



Disclaimer

The screenshots in this training guide are taken from a test system and as such may vary slightly to the live DCR system.

Screenshots in this training guide do not contain any real patient data.

Data provided by source systems is read-only in DCR. The DCR Partners apply various levels of restrictions and sensitivities within their own systems, and the DCR displays the data as provided by the Partners.

The demographics information in the DCR is provided by the PDS (Personal Demographic System)/NHS Spine system.