

Better informed means better care

Dorset Care Record brings all your health details together so medical and social care staff **can give you the best possible care**

Flags in the DCR

Flags and Alerts are terms used interchangeably within the NHS, in the DCR they are referred to as Flags.

Dorset Care Record

For more information please visit:
news.dorsetcouncil.gov.uk/dcr-staff-area

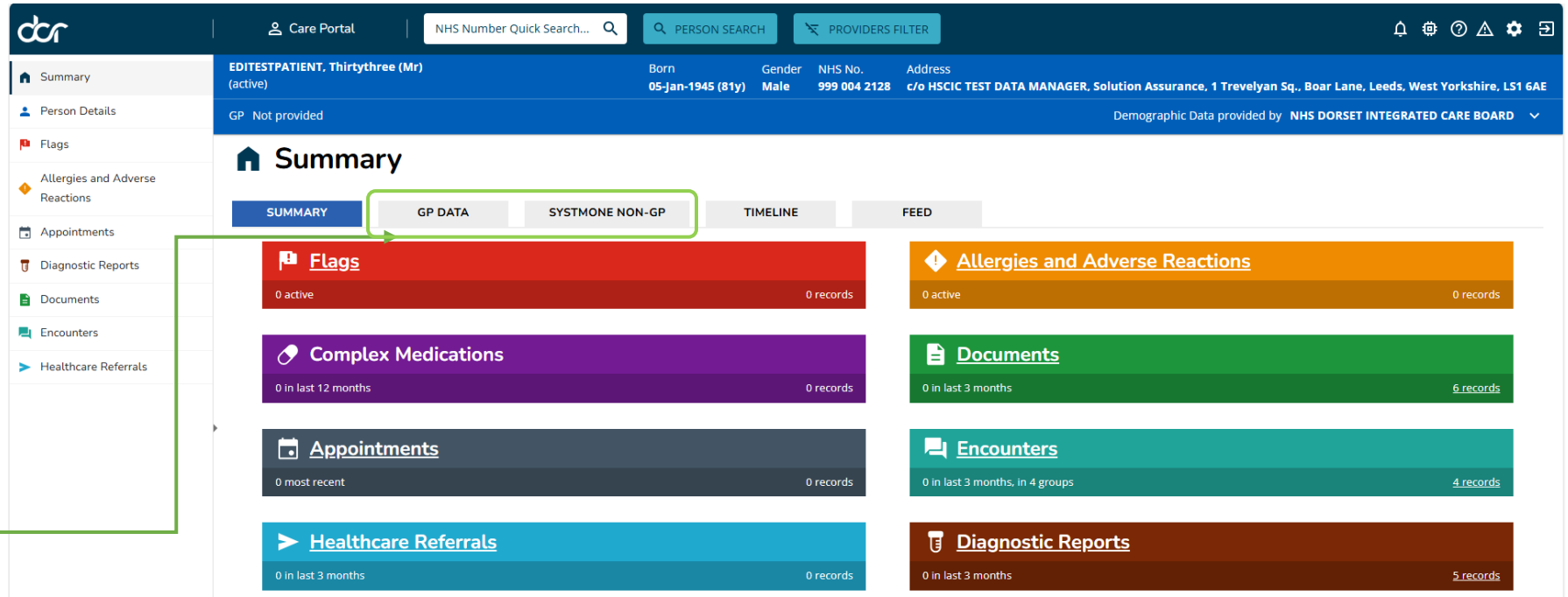
Flags information in the DCR

The **DCR partner organisations** providing **Flags** information in the DCR are:

- Dorset Council (Adults data only)
- Dorset County Hospital
- NHS Dorset/GPs (Flags are shown as Problems in the GP system)
- Dorset HealthCare Community (Flags are shown as Problems in the DHC Community system)

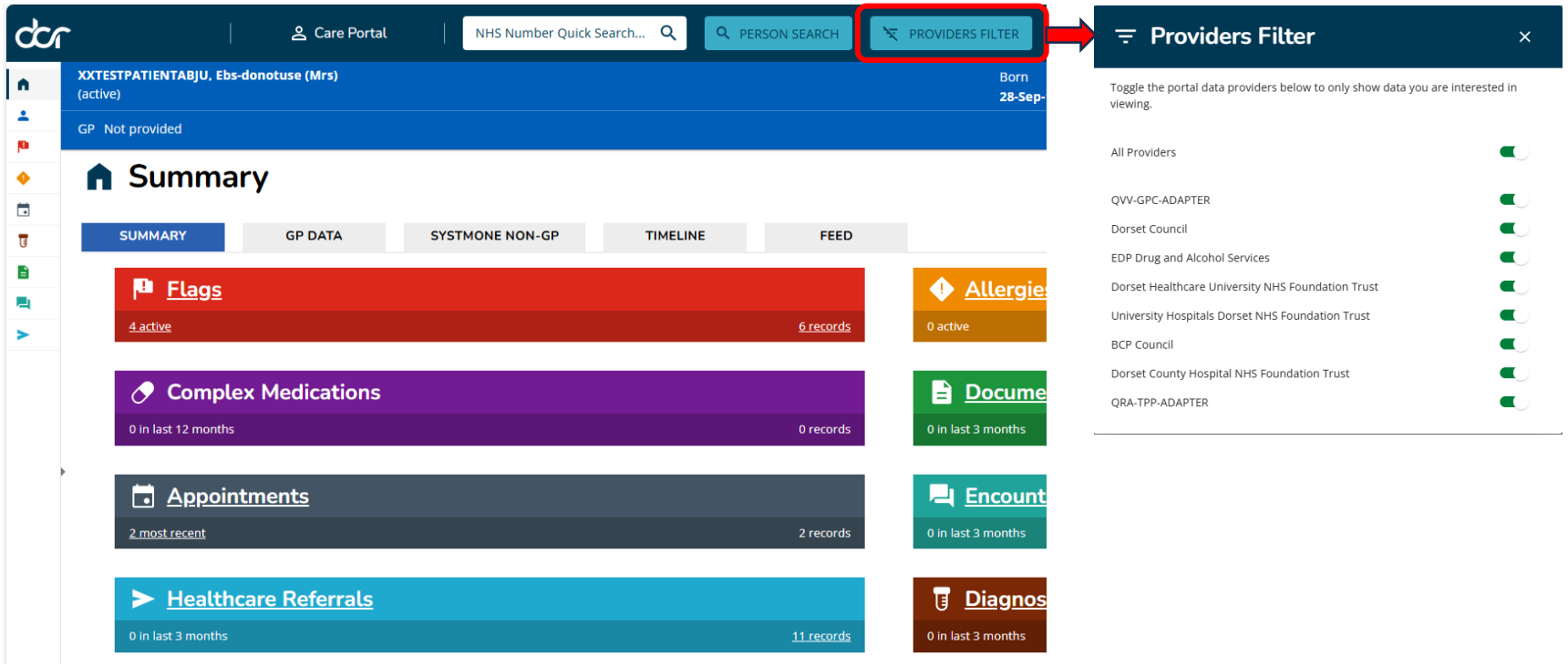
All provider data, except for the GP and DHC Community data, is presented together under the categories available in the DCR e.g. Flags, Allergies and adverse reactions, Appointments etc.

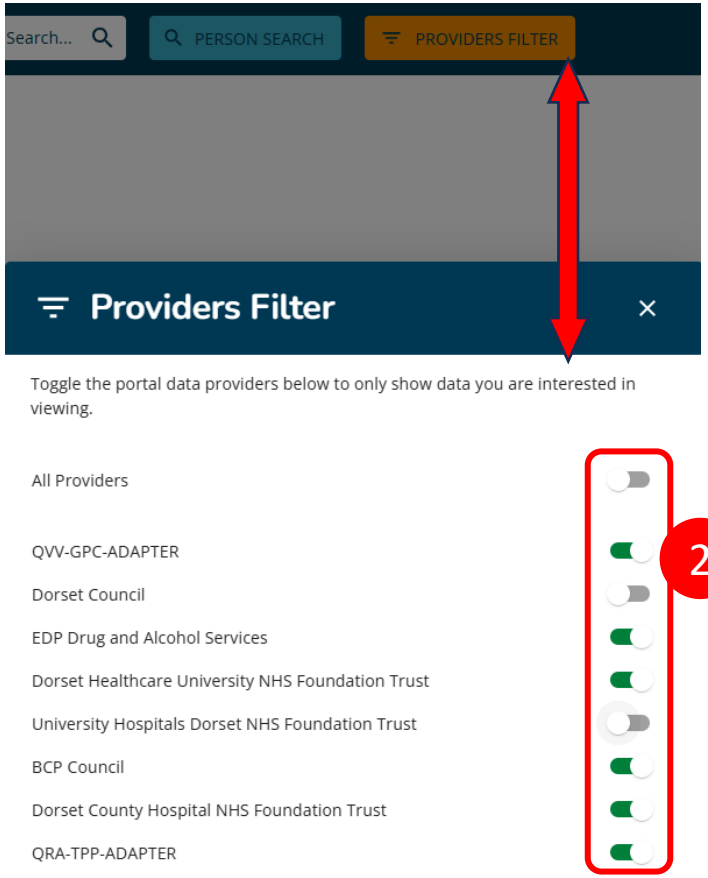
The GP and DHC Community are the exception to this, with the data from these organisations only available under the GP Data and SystmOne Non-GP tabs.



You can select the providers you would like to see Flags data from

1 The **Providers Filter** displays all the data provider organisations sending data in the DCR for a particular record.





2 De-select/toggle providers to only see the data from the providers of interest. When only some providers are selected, the **Providers Filter** button changes colour from **turquoise** to **orange/amber** to alert you that you are seeing a restricted view of the data available for this record.

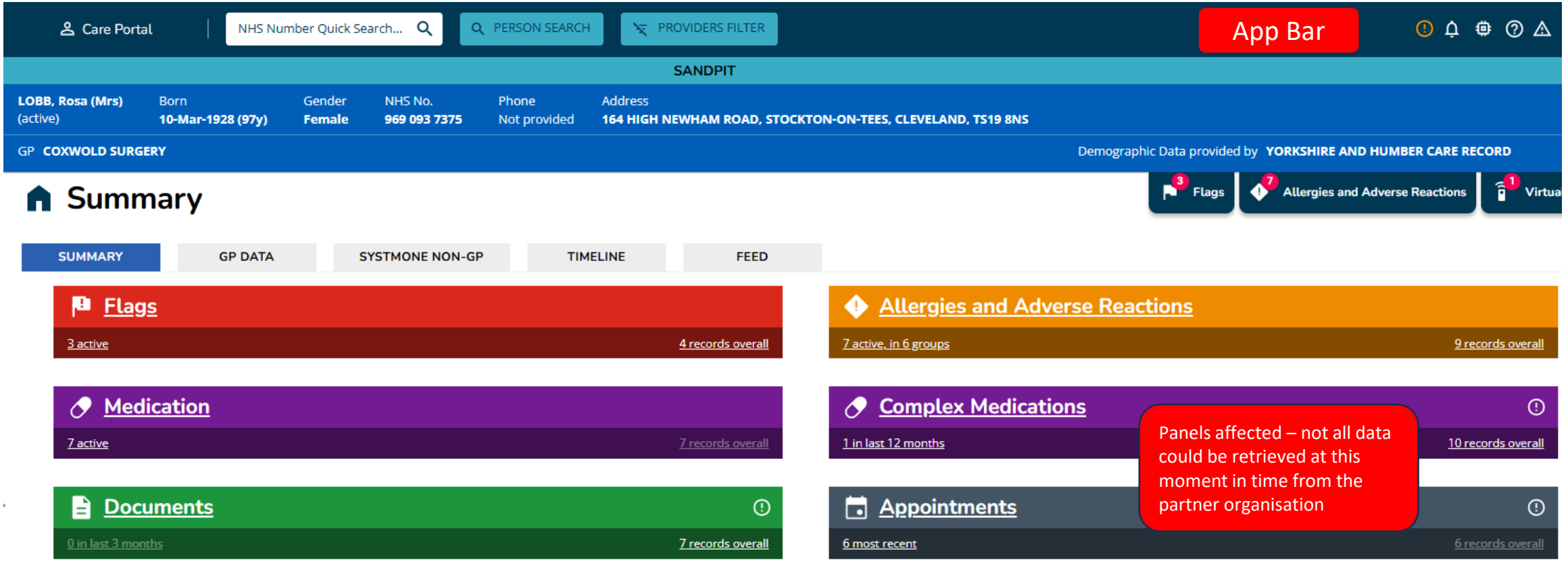
Please note the **Provider Filter** resets automatically to **All Providers** when you enter a new record.

Error warning when data cannot be retrieved from the provider organisations

The DCR retrieves data in real time from provider organisations; the DCR does not store any data.

When a provider's data cannot be retrieved, the DCR displays an error warning indicator:  . This can be seen at the top of the DCR screen in the App Bar and in the individual panels affected.

Clicking on the error icon will let you know what data is missing.



Where to find Flags data in the DCR

4. Use the GP Data tab to see problems as registered by Dorset or Hampshire GPs

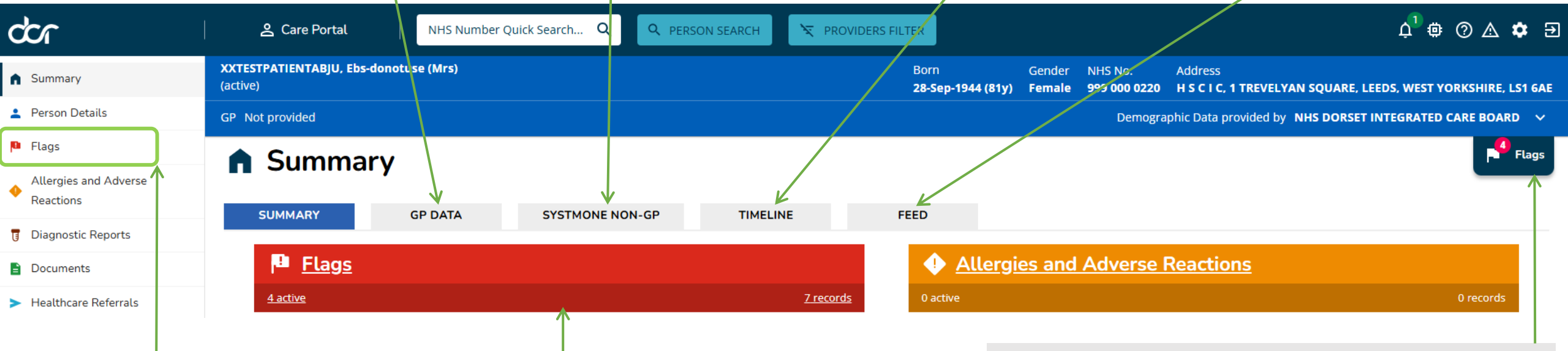
This data is only available here and is not amalgamated within the panels, Sidebar tables or other tabs.

5. Use the SystmOne Non-GP tab to see problems as registered by Dorset HealthCare Community

This data is only available here and is not amalgamated within the panels, Sidebar tables or other tabs.

6. Use the Timeline tab for a horizontal view of a person's data from Dorset Council (adults' data only) and Dorset County Hospital. It's helpful for identifying patterns.

7. Use the Feed tab for a vertical chronological view of a person's data from Dorset Council (adults' data only) and Dorset County Hospital.



2. Sidebar: Panel header

Click on panel header to see the flags data from Dorset Council (adults' data only) and Dorset County Hospital in a table.

3. Summary tab: Flags panel

Click on the underlined panel name to see the data from Dorset Council (adults' data only) and Dorset County Hospital in a table or filter underneath by active or overall.

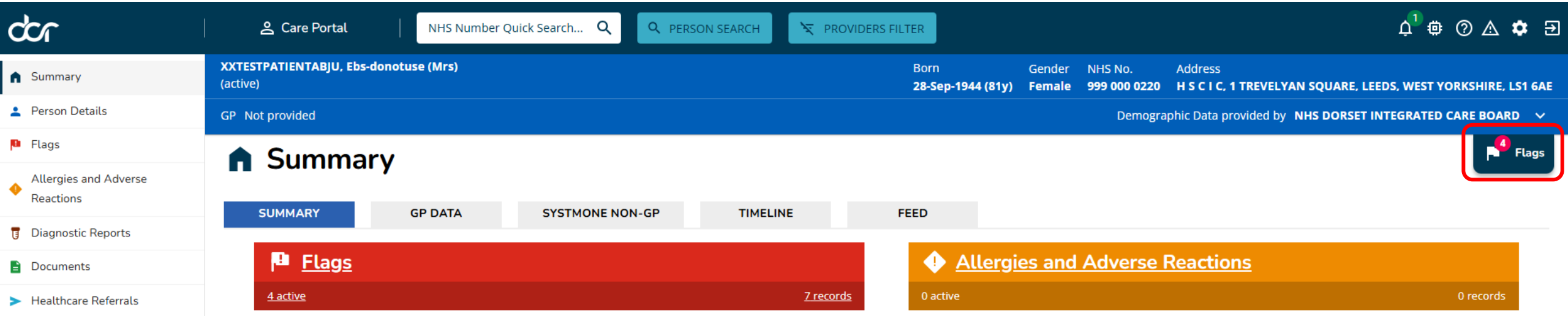
1. Blue Badge for Flags from Dorset Council (adults only data) and Dorset County Hospital

Click on the blue badge to go to the detailed table (also shown by the panel header in the Sidebar and panel name in the panel). The blue badge shows the number of active flags within the red circle and the badge continues to show as you move within the record.

1. Blue badge for Flags

If a person's record has **active flags** (which should be displayed to a user of the system to alert them to pertinent information), this will create a **blue badge** at the top of the **Summary screen** underneath the patient banner. In the DCR, blue badges can be created by active information from the acute hospitals in the following 2 categories – Flags and Allergies and Adverse Reactions. *Always check the GP Data and Systmone Non-GP/Community tabs for additional data recorded by the GP and DHC Community as this data is not currently available under Blue Badges.*

If there is **no active** information to show, the badge will **not** be visible – for example, there is no badge for Allergies and Adverse Reactions showing in the screenshot below.



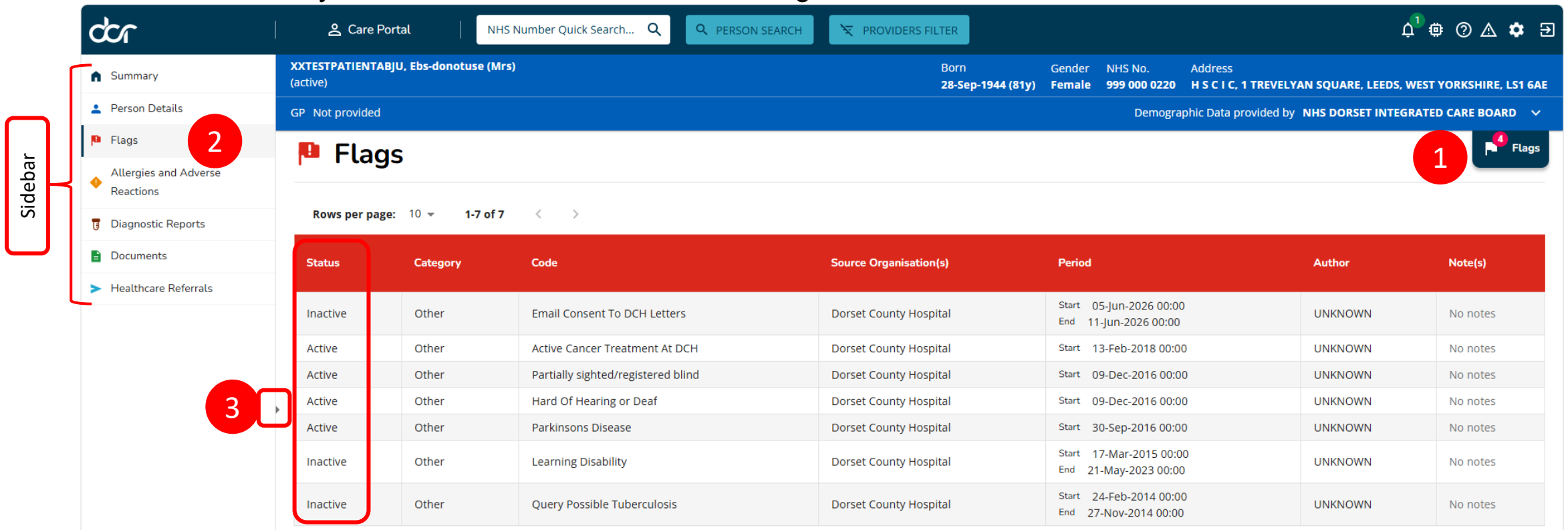
The blue badge will also show within a red circle the number of **active** data entries e.g. 4 active flags for this person.

The badge will remain visible underneath the patient banner as you navigate between the tabs.

2. Blue badge & Sidebar panel header: A table view

1 Click on the **Flags blue badge** to see the data in the DCR.

2 This will bring up the same table which can also be accessed by clicking on **Flags** in the left side menu (known as the Sidebar). The table will show both active and inactive information, where available (see column Status), not just the active information as indicated by the numbered circle on the blue badge.

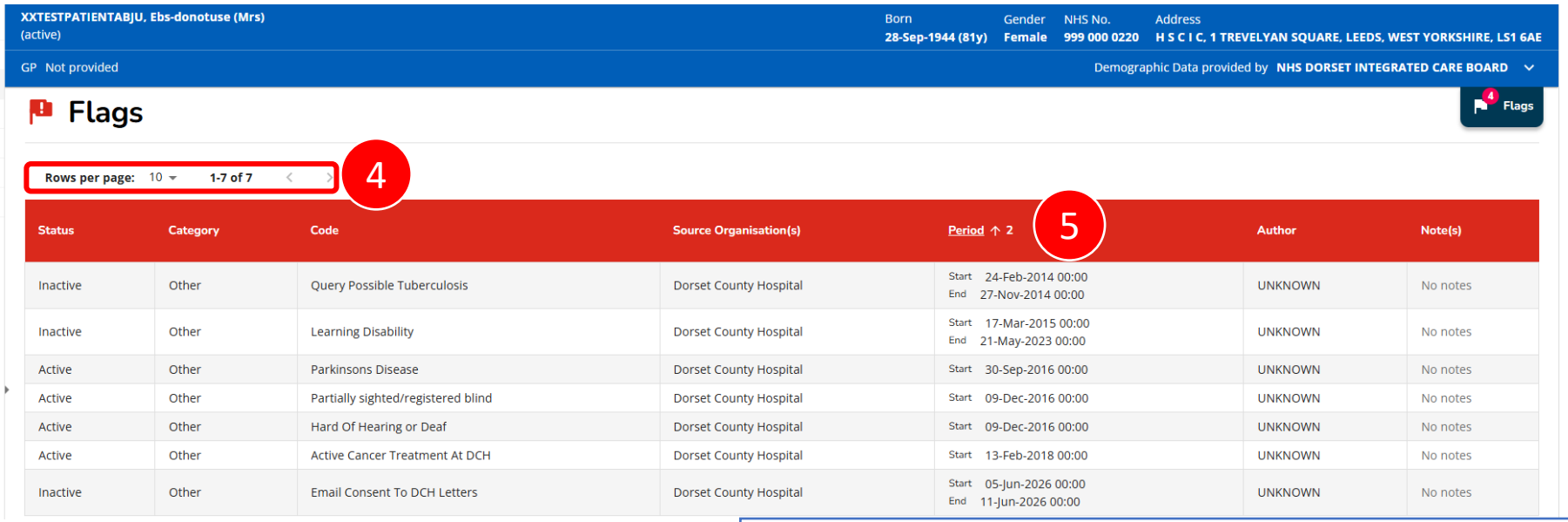


Status	Category	Code	Source Organisation(s)	Period	Author	Note(s)
Inactive	Other	Email Consent To DCH Letters	Dorset County Hospital	Start 05-Jun-2026 00:00 End 11-Jun-2026 00:00	UNKNOWN	No notes
Active	Other	Active Cancer Treatment At DCH	Dorset County Hospital	Start 13-Feb-2018 00:00	UNKNOWN	No notes
Active	Other	Partially sighted/registered blind	Dorset County Hospital	Start 09-Dec-2016 00:00	UNKNOWN	No notes
Active	Other	Hard Of Hearing or Deaf	Dorset County Hospital	Start 09-Dec-2016 00:00	UNKNOWN	No notes
Active	Other	Parkinsons Disease	Dorset County Hospital	Start 30-Sep-2016 00:00	UNKNOWN	No notes
Inactive	Other	Learning Disability	Dorset County Hospital	Start 17-Mar-2015 00:00 End 21-May-2023 00:00	UNKNOWN	No notes
Inactive	Other	Query Possible Tuberculosis	Dorset County Hospital	Start 24-Feb-2014 00:00 End 27-Nov-2014 00:00	UNKNOWN	No notes

3 Use the arrow to collapse the **Sidebar** and have a better/enlarged view of the table.

Sorting the table

Sidebar collapsed/slimline



4 You can adjust the number of rows to see on a page by clicking on the drop-down arrow next to 10 and selecting either 5,10 or 25.

Use the left and right arrows to move between pages.

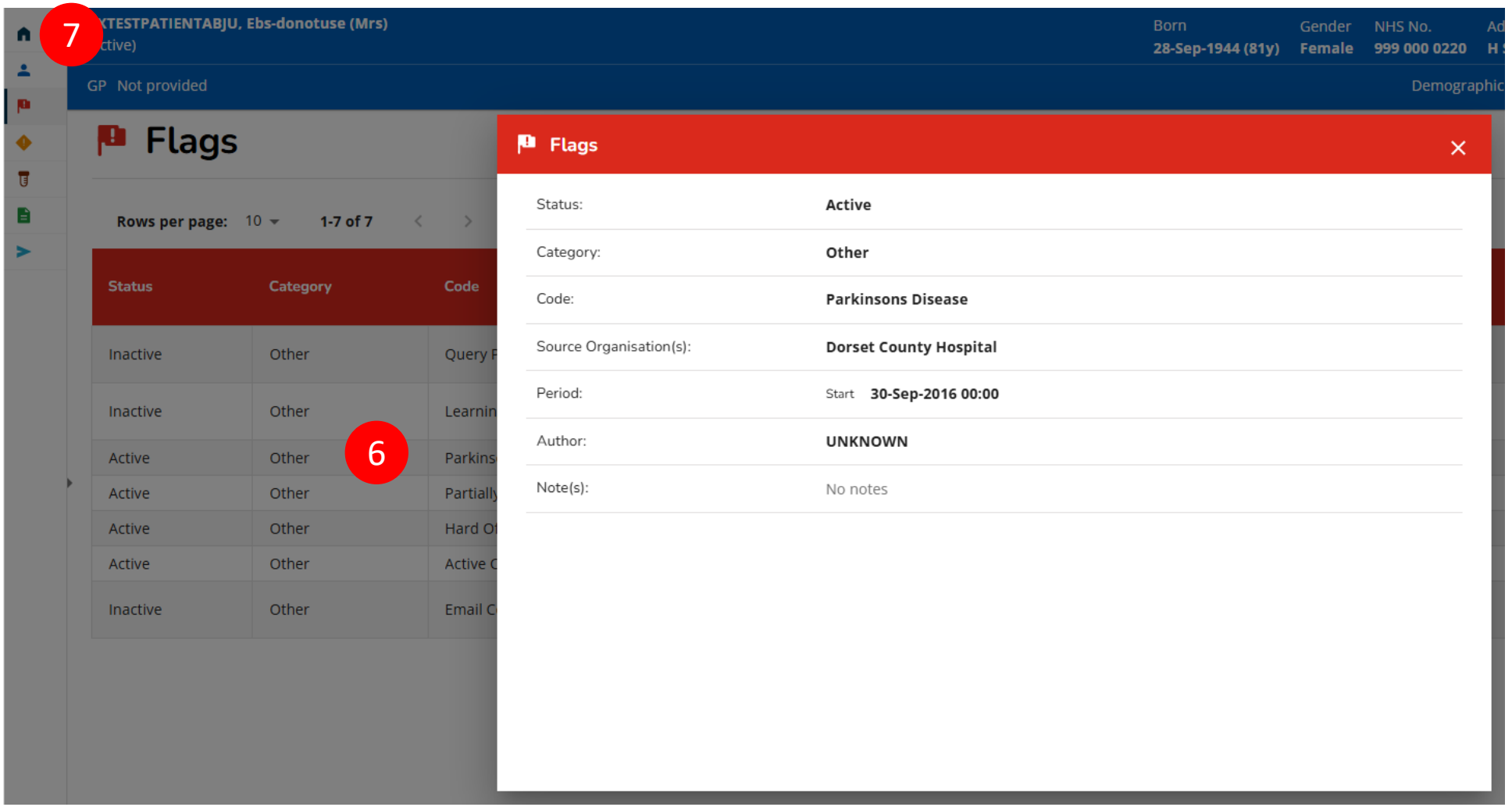
5 The table displays the group of active flags first and then the group of inactive flags, but it can be sorted by **Period** i.e. start date. This orders the dates in ascending or descending order. As outlined before, the Providers Filter can also be used to filter by Provider.

Table column headers glossary

- **Status** = this displays the active or inactive status of the flag. If any flags have been entered in error, this will also be shown here.
- **Category** = this displays 1 of the possible 6 flag classifications within the DCR: (1) legal status of patient, (2) risk to other, (3) risk to self, (4) risk to self & others, (5) safeguarding concern and (6) other
- **Code** = is used to record the type of flag assigned to a patient
- **Source Organisation(s)** = this shows the source partner where the flag is recorded
- **Period** = this shows the onset/recorded date for the flag and the end/resolution date if available
- **Author** = this shows who recorded this flag in the source (provider) organisation

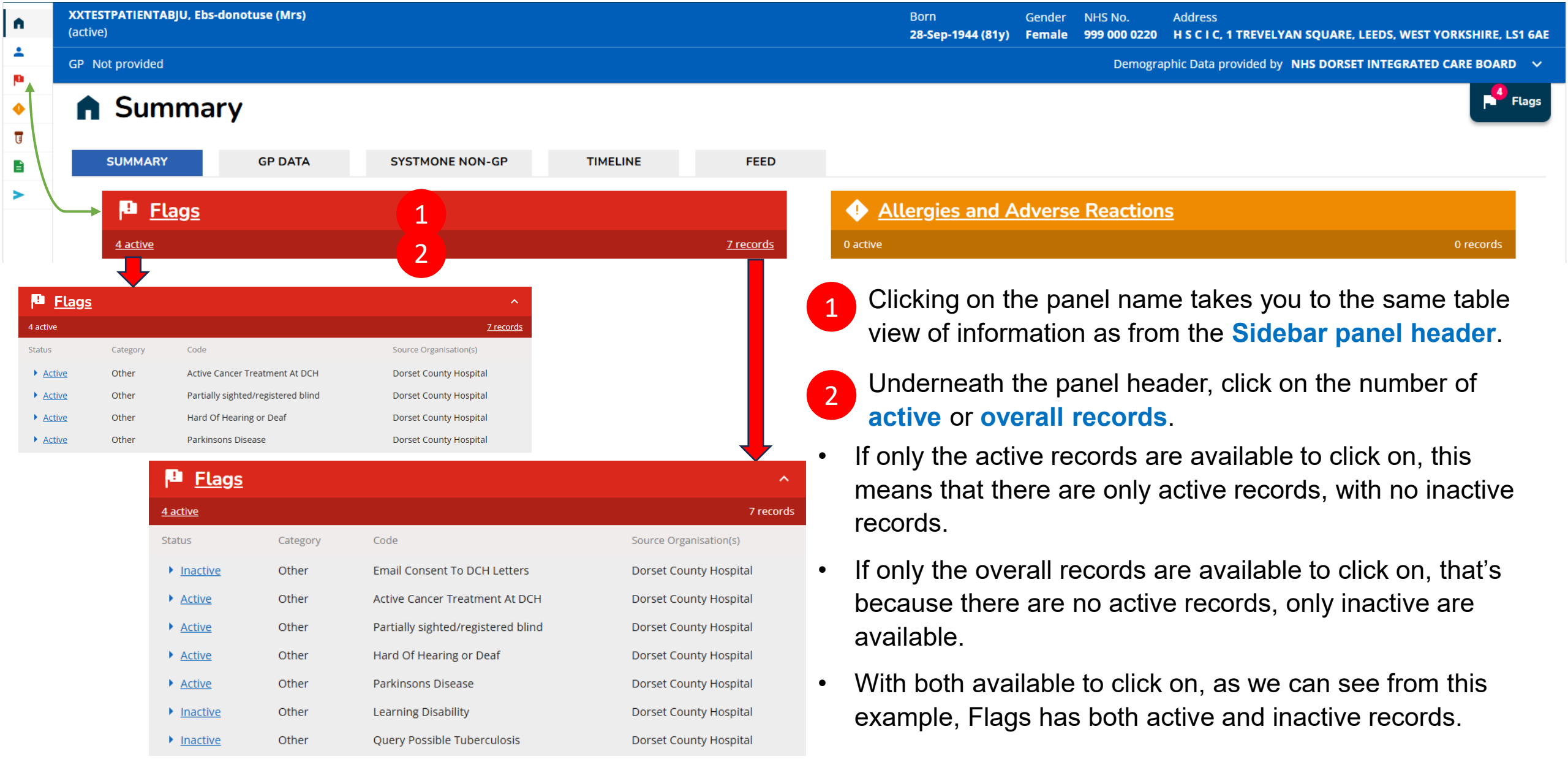
A lightbox view for each flag in the table

6 Click on a line in the table and the panel entry lightbox view will pop-up.



7 Click on **Summary** in the Sidebar to return to the Summary screen or click on another **panel header** to navigate to the table view information from that panel.

3. Flags Panel on the Summary screen



1. Clicking on the panel name takes you to the same table view of information as from the **Sidebar panel header**.

2. Underneath the panel header, click on the number of **active** or **overall records**.

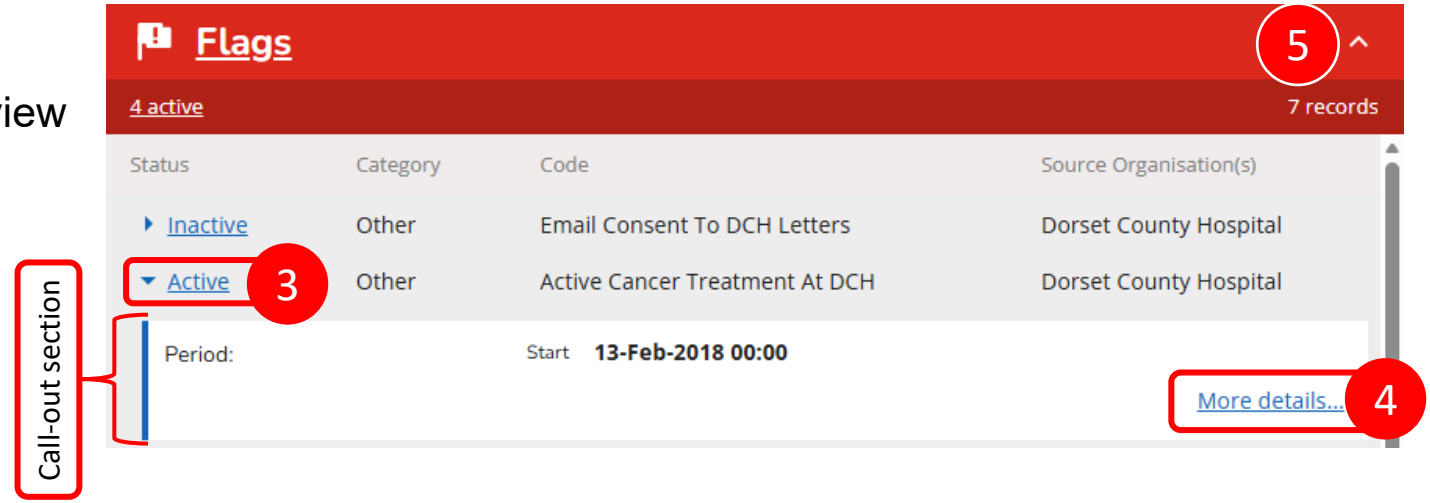
- If only the active records are available to click on, this means that there are only active records, with no inactive records.
- If only the overall records are available to click on, that's because there are no active records, only inactive are available.
- With both available to click on, as we can see from this example, Flags has both active and inactive records.

Panel information and ‘More details’ link to lightbox view

3 Click on an **active or inactive flag** to expand the view and see more detail in the ‘call-out’ section.

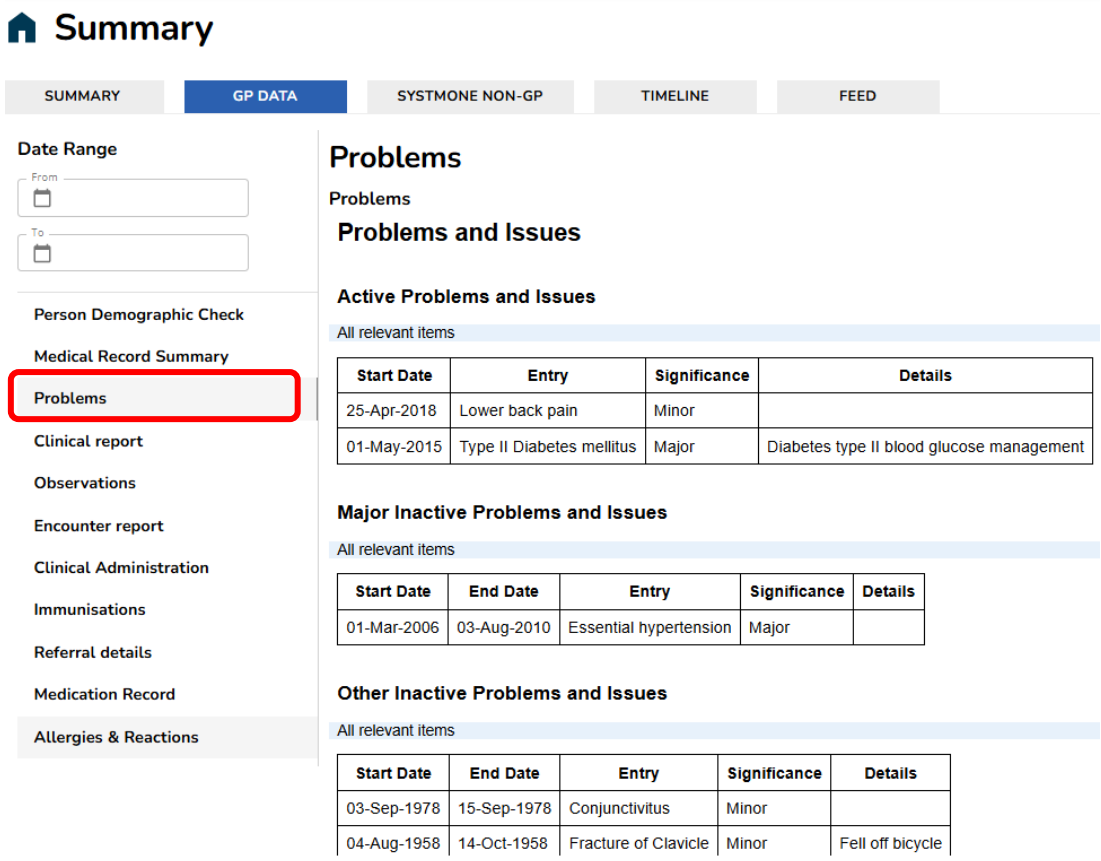
4 Click on the **‘More details…’** link to display a lightbox view with all the details seen in the table view from the Sidebar panel header.

5 To minimise/collapse the panel, click the **up arrow**.



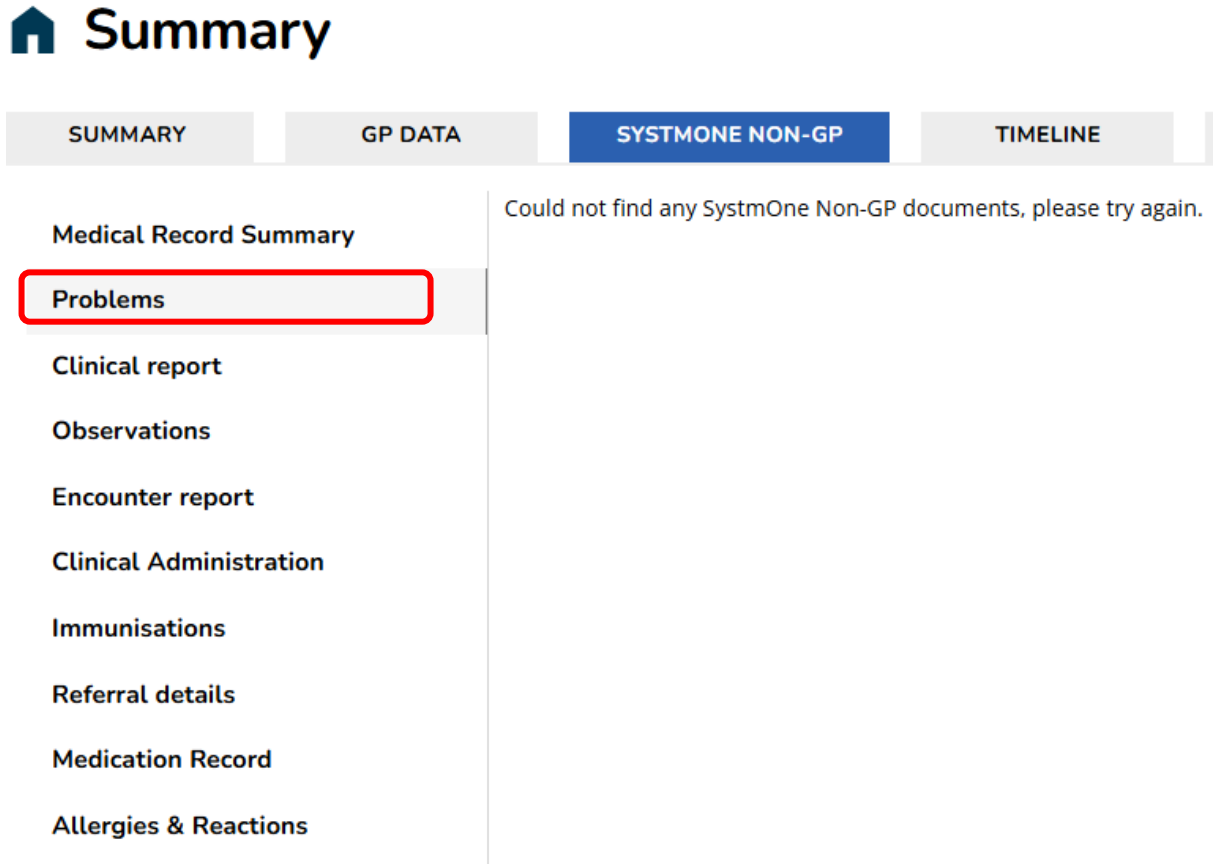
4. Flags from the GP Surgery on the GP Data tab

Flags can be found under Problems on the GP Data tab. You can filter the **GP data** by date by selecting a Date Range.



5. Flags from DHC Community on the SystmOne Non-GP Data tab

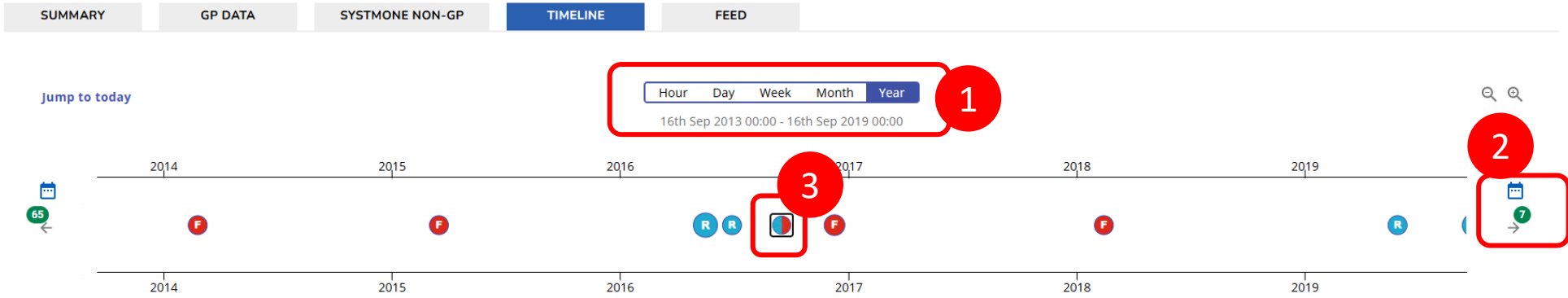
Flags can be found under Problems on the SystmOne Non-GP Data tab.



6. Flags can be seen on the Timeline tab

The **Timeline tab** provides a horizontal view of the data entries/records from all the panels. This display enables you to see where these records occurred relative to one another and may allow you to identify patterns.

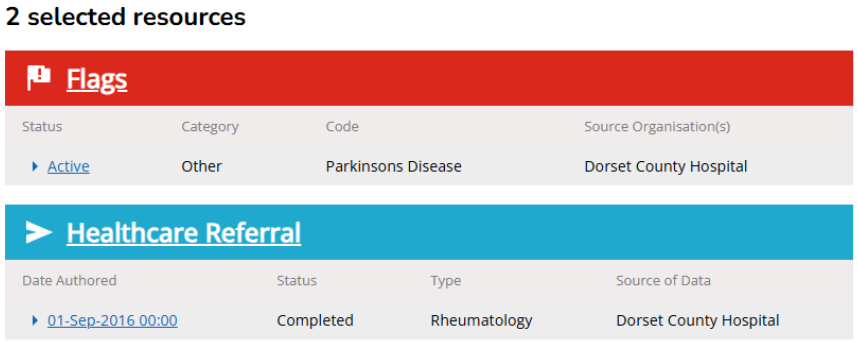
The records show as **coloured circles**, where the colour corresponds to the colours used for the panels. The circle also includes initial letters which represent the panel for extra clarity. If more than one record has been added at the same time, the circles will show as a **bigger circle** for records from the same category or as a **cluster of multiple colours** for records from different categories.



1. To see the records within a specific period, select your period e.g. hour, day, week, month or year.

2. If there are **no** records to display, change the selection or use the arrows either side of the timeline to view earlier or later records. The **green numbered circles** above the arrows show the number of records that fall outside the selected period.

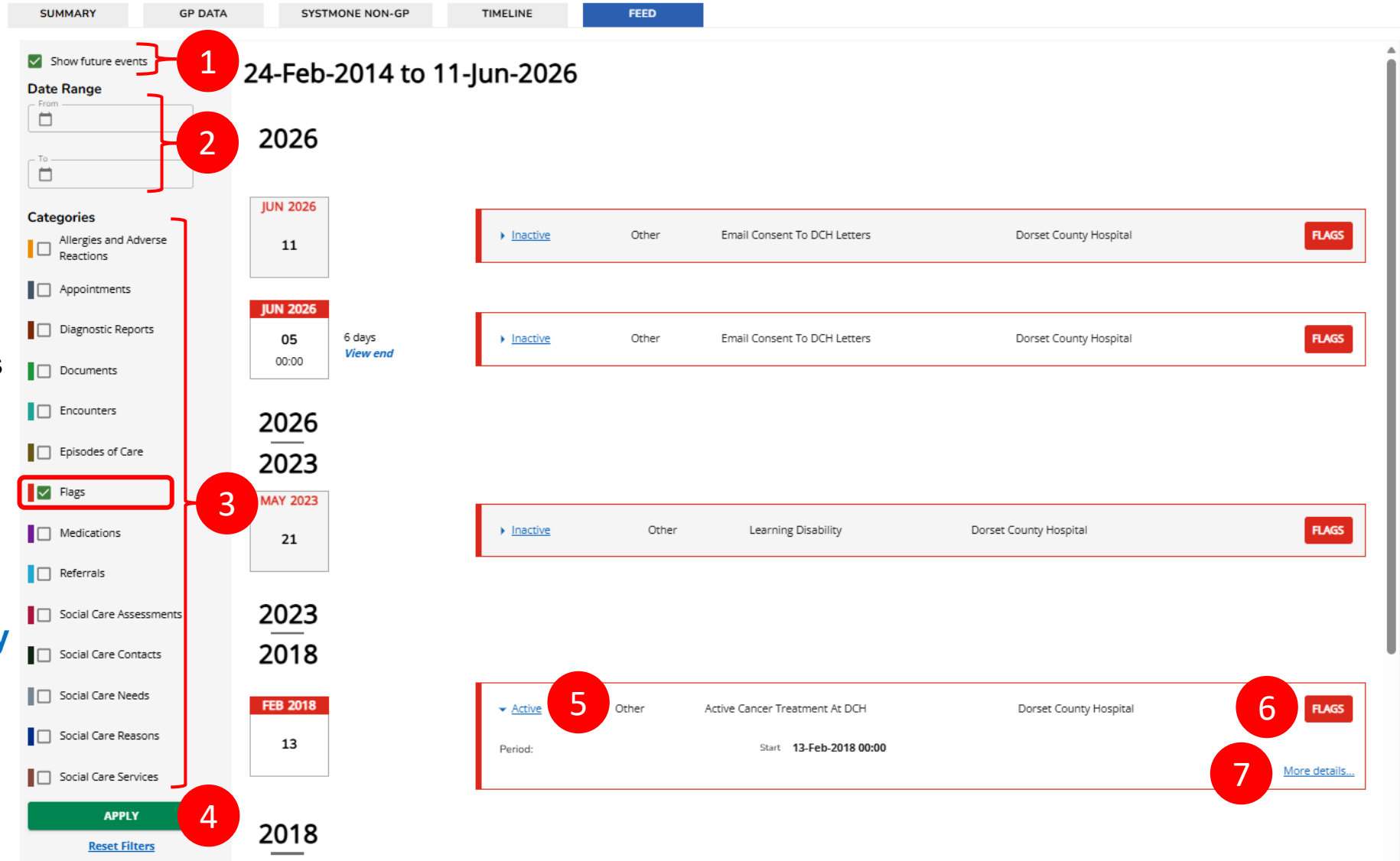
3. Hover over or click on a circle/cluster to see the records it contains and see these listed underneath the timeline.



7. Flags can be seen on the Feed tab

The **Feed tab** provides a vertical chronological view of the data entries/records from all the panels. This display can be constrained to a certain date range, and/or filtered by category.

1. **'Show future events'** allows you to see upcoming appointments/records.
2. Select a **Date Range.**
3. Filter results - Deselect **Categories** not of interest.
4. Click **Apply** and see the results appear on the right.
5. Click the **blue arrow and description** for a summary of the entry.
6. Click on the **coloured category rectangle** to navigate to the panel table view.
7. Click **'More details'** for a pop-up of the panel lightbox view.



Access further **support and information** from
https://news.dorsetcouncil.gov.uk/dcr-staff-area/learning-resources/

Disclaimer

The screenshots in this training guide are taken from a test system and as such may vary slightly to the live DCR system.

Screenshots in this training guide do not contain any real patient data.

Data provided by source systems is read-only in DCR. The DCR Partners apply various levels of restrictions and sensitivities within their own systems, and the DCR displays the data as provided by the Partners.

The demographics information in the DCR is provided by the PDS (Personal Demographic System)/NHS Spine system.