



## **Dorset Care Record - Stakeholder update**

Dear Sir/Madam,

As a key stakeholder, we are keen to ensure that you continue to receive information from us regarding progress of the Dorset Care Record.

We wanted to update you on three areas of progress:

- New records that are coming on stream
- Changes to consent
- Progress of the Citizens Portal

### **New Records coming on stream**

The Partnership is delighted to announce that latest records to come on stream include radiology results from Dorset County Hospital (DCHFT), Royal Bournemouth and Christchurch Hospitals (RBCH) and Poole Hospital (PHFT), as well as pathology reports and referrals from Dorset County Hospital.

Encounter information – covering information on inpatient, outpatient and admissions from RBCH and PHFT – is also being added in the next few weeks. This provides details on appointments, visits and hospital stays, helping GPs, community health and social care professionals, who will be able to see records updated in real time.

The package will be particularly beneficial to senior clinicians, GPs, nurses and pharmacists and will provide much easier access to results and reports performed across the county, as well as ensuring there will be clearer decisions about people's care.

Ben Chennell, Weymouth GP and DCR chair, said: "This will improve the care we can provide patients enabling access to results from across Dorset for the first time. This should save valuable time when looking after patients and prevent duplication of investigations."

### **Changes to consent**

At the turn of the year, we will be sending out a leaflet to all households in Dorset explaining that we are moving away from the traditional method of consent in line with the new General Data Protection Regulations (GDPR). The changes follow detailed discussions across the Partnership, the pan-Dorset Information Governance group and the Information Commissioner's Office.

The GDPR gives us lawful reasons to process personal information, so we are moving to a public task model for accessing patient records. As well as getting the leaflet, there will be radio commercials talking about the DCR on Wessex, Breeze and Heart FM. Health and social care professionals will talk to people about how their information is shared.

Of course, we will provide the opportunity for people to opt out of the DCR but we hope they won't as the DCR will make information sharing quicker, easier and more complete, which all helps to get people the right treatment at the right time.

### **Progress of the Citizen Portal**

Work has also begun on developing the DCR Citizen Portal, which will in time enable people to check their own records. Two pilot groups – expectant mothers and certain cancer patients – have been chosen for the pilot of the Citizen Portal and are being developed in partnership with provider Orion Health.

They have been chosen due to the frequent interaction and high level of correspondence between patients and clinicians.

It will empower patients within the groups and enable them to have early access to their individual records relevant to their care being provided, replacing large volumes of paperwork, and is due for completion by early next year.

As we move forward, we will be establishing a stakeholder Citizen Portal group, to ensure the right information is provided in the clearest possible way.

We will be highlighting all these issues on our website. If you would like to join the Citizen Portal stakeholder group or have any inquiries please contact us at [dorsetcarerecord@dorsetcc.gov.uk](mailto:dorsetcarerecord@dorsetcc.gov.uk)

Yours sincerely,

Tony McDougal

Communications and Stakeholder Management Officer

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