

Frequently asked questions

Why do you want to share my health record?	By bringing digital information together in one place, we can improve the quality of care for everyone in Dorset thanks to shared record access.
Doesn't everyone involved in my health and social care already have access to my information?	Individual organisations currently keep a record about you. For example, everyone who is registered at a GP surgery will have a record kept at that practice. If you attend a hospital, they will create their own record about you and the same will happen for adult and children's services within local authorities. The DCR brings all these electronic records together in one place for a fuller picture about your health.
I live in Dorset but am registered with a GP outside the county, so am I included?	No. If you are registered with a GP outside of Dorset, your DCR will not include this information. If you have used other health and/or social care services in Dorset you will have a record on the DCR.
What happens if I live in Dorset but receive treatment at hospitals in Yeovil, Salisbury, Exeter or Southampton?	We are working with hospitals outside of Dorset, and in time they will be able to add information to your care record held on the DCR.
How do I know my record is secure?	By law, everyone working in, or for, the NHS and adult and children's social care must respect your privacy and keep your information safe. The DCR is held on a secure computer system. Data protection is taken very seriously. We will ensure that your record is only viewed by staff who need to see it to support your care.
Can I see my Dorset Care Record?	Yes. Under the GDPR you can request access to all information that organisations hold about you, including copies of paper, electronic and combined health records. If you wish to see the health or care information held about you, please contact the organisation providing your care or the DCR Privacy Officer.

Do you need my consent to share my health record for the DCR?

No. Your consent is not required to share your health information where it is for your health and care. We are moving to a new approach and the GDPR and data protection legislation mean we do not need to ask your consent. If you do not want your health and care information to be shared for the reasons we have outlined, you can opt out of the DCR.

How do I opt out?

We are sharing information to improve care, but there are four ways you can opt out. You can:

- Call the privacy officer on our Helpline number **0345 200 0026**
- Complete the online form **www.dorsetforyou.gov.uk/dcr-opt-out**
- Print the form from the website and post it to the **Privacy Officer, Dorset Care Record Partnership, County Hall, Colliton Park, Dorchester, Dorset. DT1 1XJ**
- Fill in the opt out form on our generic leaflet (Ref: DCR 2/18) which can be found in public libraries, GP surgeries, hospitals and local authority buildings.

If you have previously opted out of a health and social care record, you will need to contact the appropriate provider should you wish to continue to opt out of their system.



www.dorsetforyou.gov.uk/dorset-care-record

dorsetcarerecord@dorsetcc.gov.uk

Helpline: **0345 200 0026**



YouTube



Some copies of this leaflet may be delivered to postcode sectors just outside the county boundary.

Have you heard about the **Dorset Care Record?**



This leaflet is for information only and there is
no need to do anything unless you wish to opt out

Who is behind the **Dorset Care Record**?

The Dorset Care Record is a county-wide partnership of health and social care organisations including GPs:



The Dorset Care Record is a safe way to keep all of your electronic health and social care information in one place.

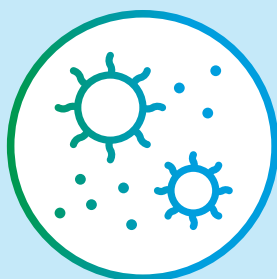
This makes it easier and quicker for staff, such as GPs, nurses and social workers to provide you with the right care.



What is the **Dorset Care Record**?

My **Dorset Care Record** holds information about things like:

Allergies



Care plans



Medication



Your GP



Medical History



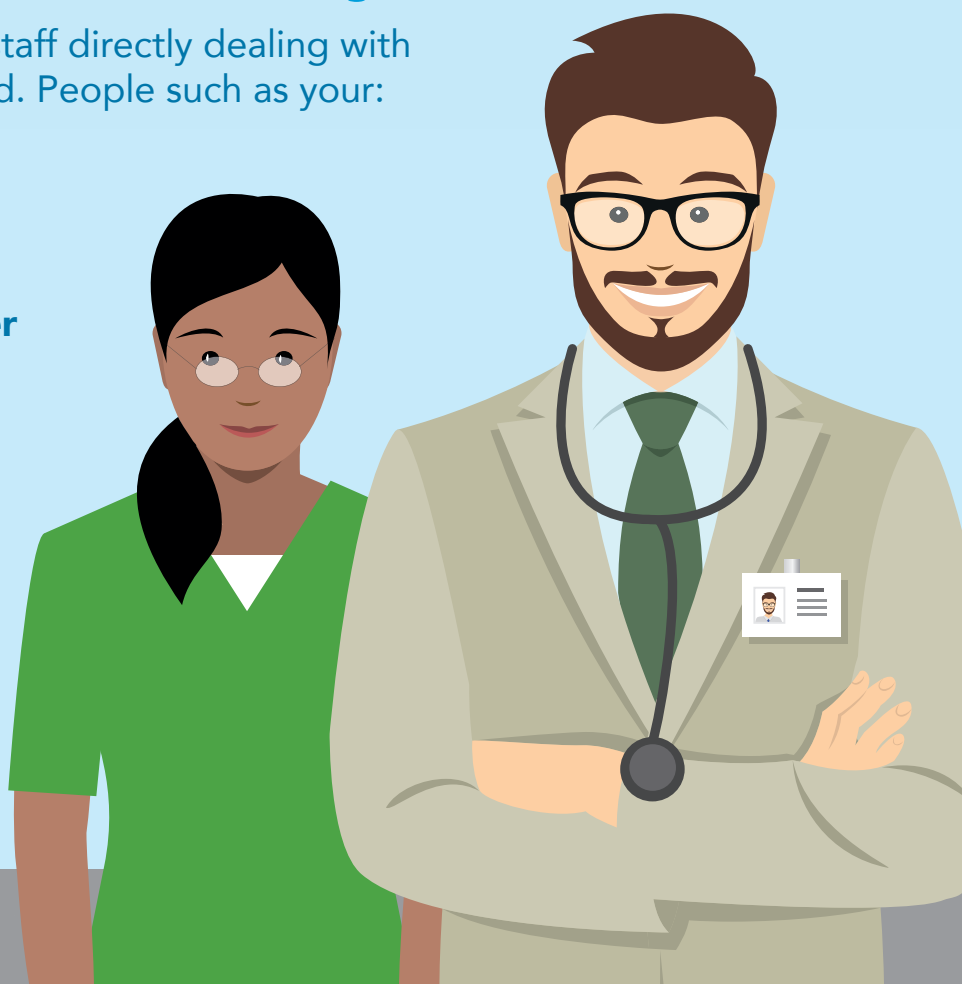
Surgery



Who will be able to **see my record**?

Only health and social care staff directly dealing with your care will see your record. People such as your:

- **GP**
- **Social worker**
- **Mental health practitioner**
- **Safeguarding officer**
- **Consultant**
- **Occupational therapist**
- **Physiotherapist**
- **Radiologist**
- **Paramedic**



Why am I receiving **this leaflet**?

You are receiving this leaflet to let you to know we are working to improve your experience of integrated health and social care. In order to achieve this, we are making care records available to health and social care staff in line with current legislation – the General Data Protection Regulation (GDPR) and Data Protection Act 2018.

The GDPR gives us lawful reasons to process your personal information, so we don't need your consent. You can find out more about these lawful reasons by looking at the **Dorset Care Record (DCR)** Privacy Notice www.dorsetforyou.gov.uk/dcr-privacy-notice

As well as getting this leaflet, your health and social care professional can talk to you about how your information is shared and tell you how you can opt out of the **DCR** if you want to.

Opting out will not affect your treatment, but the **DCR** will make information sharing quicker, easier and more complete, which helps to get you the right treatment at the right time, especially in an emergency situation.

More details about your information rights can be found at ico.org.uk/your-data-matters/

What are the benefits of the **Dorset Care Record**?

- **Coordinated and safer care**
- **Clear decisions about your care**
- **No need to repeat your details to different professionals**
- **Your care record is always available to those involved in your care**
- **Understanding your situation better**

